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Voters Offered Chance To Protect Privacy

Special to Computerworld

LOS ANGELES - Proposition 11 on the California ballot next week is aimed at protecting the public from invasion of privacy through such means as centralizing and computerizing information.

The proposition would add privacy to the Californian's inalienable rights in the state constitution if it is approved by

voters.

"The proliferation of government snooping and data collecting is threaten-ing to destroy our traditional freedoms," according to its proponents: Assemblymen Kenneth Cory (D-Garden Grove) and State Senator George R. Moscone (D-San

The proposition would create "a legal enforceable right of privacy for every Californian," they claimed.

Supreme Court Reconvenes On Software Patents

WASHINGTON, D.C. - The Supreme Court is finally considering the pros and cons of allowing computer software to be patented.

Six justices participated in hearings Oct. 16, and the court is now in recess until Nov. 6, the day before the national elec-

Justices Blackmun, Powell and Stewart refrained from participating. Sources noted reasons are not normally given when justices stay out of a case. Officials in the office of the Clerk did say Supreme Court Justices decline participation "usually because they have some interest" in the outcome.

Officials could not predict when a decision would be forthcoming in the case, which is based on the Benson-Tabbott patent, but several sources said it would "not be much before the end of the year," at the earliest.

While the court could overturn all software patents, observers feel it will restrict its opinion to the one patent at issue, a conversion program for BCD-to-binary

On the Inside This Week

AT&T Told to Survey Users' Illegal Interconnections

- Page 13

Low-Cost IBM OCR Unit Aimed at Small Users

Computer Industry21 Editorial.8Education.20Financial.30 Societies.19Software/Services.11Systems/Peripherals.15

Are You Ready to Go Metric Yet?

By Don Leavitt Of the CW Staff

NORTHBROOK, Ill. - Neither the National Bureau of Standards nor the major computer manufacturers have spent enough time investigating what effect conversion to the metric system of measurement will have on existing DP systems, according to Joseph L. Pokorney, president of Innovative Management Systems.

He reminded a recent symposium of the ACM Special Interest Group on Computer Systems Installation Management (Sigcosim) that Congress has committed the U.S. to a ten-year conversion period, and warned his listeners that every DP system that handles "measurement sensitive" data will be

Specifically, he pointed to consideration of data field sizes, data accuracy, handling of historical data and development of mathematical calculations as four major areas that will be affected by the switchover to the metric

Metric conversion offers the DP community an opportunity to overcome recent criticisms of "unprofessionrecent criticisms of "unprofession-alism," by meeting a significant problem head-on, before it gets out of hand, he said.

Initiate Metric Awareness

DP managers should initiate metric awareness programs at the top level of their organizations, and an impact analysis of every DP system application in operation or being designed should be conducted. Each DP manager should develop a metric conversion plan, Pokorney added.

He noted that each metric unit is intrinsically more or less precise than the customary unit it replaces. The selection of appropriate field sizes is "quite significant" and the inherent differences in precision also have a major impact on numeric accuracy, he

Centimeters are much more precise than inches, and kilometers are more precise than miles, he explained, but meters are less precise than feet and kilograms are much less precise than pounds. This difference in accuracy means that metric units require more or less digits than do customary units

(Continued on Page 6)

Canadians 'Fear' Some DP Usages

Of the CW Staff
WASHINGTON, D.C. — While most people appreciate the benefits of computers in the economic and scientific areas there is still a "latent fear" of depersonalization and loss of control over decisions affecting their personal lives.

This is the basic conclusion drawn from a new survey of individual attitudes toward computer systems and their

The study, which surveyed 1,030 persons through home interviews in a number of communities throughout Canada, found 85% of the people had either direct or indirect (computerized billing, etc.) contact with computer systems.

While 53% of the respondents agreed that computers

would enable government and businesses to make better decisions, 71% also indicated they believed computers will cause unemployment, according to Thomas L. McPhail, of the Canadian department of communications.

McPhail, who presented the results of the study during the First International Conference on Computer Communication, said contact with computer systems was highest among urban dwellers, males rather than females, higher income rather than lower, being under 50 rather than over, and professional or white collar rather than blue collar.

Unemployment Fears

Referring to the employment figures, McPhail identified two relevant points:

• "Although the perception vis-à-vis reality may not be real (the computer may not cause unemployment), the consequence of the perception becomes real (people fear the introduction of the computer, particularly in the work environment).

• "Positive reactions are negatively correlated with occupation. The blue collar working class was very much (74%) threatened by the computer," he added.

The fear of the effects of computers and computer systems on the respondents' personal lives was surprisingly

In response to the statement that "computers will take over our personal lives," a surprising 28% agreed.

At the same time, almost 73% agreed that computers

would provide more leisure time.

Computers were also seen as a threat to family life by almost one-third of the respondents to the survey. And almost two-thirds of the people indicated that they

felt computers were depersonalizing life.
In response to the statement that "computers make you think individuals are just becoming numbers," 62% indi-

cated agreement. The image of computers as thinking machines also appears to be widespread, according to the study.

(Continued on Page 2)



Arpa Goes Public

Attendees at the ICCC conference were able to access the Arpa communications network through special demonstration terminals. Mike Desourdy and Randy Rettberg, of Bolt, Beranek & Newman explain the TIP processor to Ben Blue of Honeywell. The TIP connected the terminals to the Arpa net. (See story on page 4).

Value-Added Networks Will Aid Data Users

By Ronald A. Frank

Of the CW Staff WASHINGTON, D.C. – The specialized needs of data communications users may require the establishment of "value-added" networks, according to Clay T. Whitehead, Director of the Office of Telecommunica-

tions Policy.
Speaking to more than 800 computer communications professionals attending the first International Conference on Computer Communication (ICCC), Whitehead said these networks would utilize common carrier transmission facilities with switching, error control and other special services provided by "separate equipment."

Citing a "definite knowledge gap" that exists between the computer and communication disciplines, Whitehead said this gap must be closed.

Joining Whitehead in a keynote session that explored computer communications in "industrially advanced nations," were Dr. S.I. Samoylenko, vice-chairman of the Council of Cybernetics for the USSR Academy of Sciences; Yasuo Makino, director of telecommunications for the Japa-nese ministry of posts and telecommunications; and T. Larrson, deputy director general of the Swedish telecommunications administration.

In Russia, computer capabilities are organized along industry lines, Samoylenko said, adding that 1,800 factories will have computerized operations by

The key to the success of pre-Russian computer operations lies in the standardization of about 100 functions including standards for such systems com-

(Continued on Page 4)

Crime Via Computers

'Inflexible' DP Systems Said to Attract Dishonesty

Of the CW Staff
WASHINGTON, D.C. - "The concentration of data as a result of computer processing and mechanistic, inflexible rules of processing create new opportunities for dishonest people."

But at the same time, the concentration of economic data in computer systems may lead to a decrease in the number of economic crimes even though the value of each crime may be higher.

These are some of the comments of Donn B. Parker of Stanford Research Center at the First International Conference on Computer Communication.

He noted that computer and communications systems are "fast becoming the

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POSTMASTER: Send Form 3579 (Change of Address) to Computerworld Circulation Dept., 797 Washington St., Newton, Mass. 02160. nal and disputed acts as the transition from manual to automated processing takes place,"

Parker said that computers figured in crimes in two ways:

- They were sometimes the target of criminals or vandals
- They had been used as tools by criminals intent on such crimes as embezzlement and fraud.

Presently there is no uniform way to describe computer related crimes, he said. noting that they can be "included under fraud, theft, larceny, forgery, counterfeiting, defalcation, peculation, extortion, espionage, embezzlement, robbery, burglary, conspiracy or vandalism."

Elusive Motivation

"Motivation to perpetrate computer crimes is an important but elusive concern," he added, noting the reason for the criminal acts includes "revenge, competition, politics, challenge to ability, power, wealth, avoidance of harm, sympathy to the desires and needs of others, respect, peer group acceptance and absence of positive motives."

The study of computer related crime is needed, he said, for the security of computer and communications systems.

Adequate and cost-effective security should be developed by starting with a knowledge of the threats to these systems, he said.

"Threats should not be confused with methods of penetration of systems such as computer facility accesses, software trapdoors, masquerading, piggybacking, password detection and wire tapping. of penetration and infiltration," Parker postulated.

Threats are the potential and actual actions of people. The nature of peopleproduced threats includes circumstances of people's actions, their ability to act, procedures they use, and the tech-

nical methods they can employ, he said. "It is important to take the position of looking outward through the external interfaces of the systems to the surrounding environment to successfully discover and analyze threats," he added.

Poking Problems

"Poking about in the system itself to find weaknesses and theorizing points of unintended penetration with little know ledge of the threats will only lead to serious discontinuities and inconsistencies in security," he contended.

In addition, he stated that limiting the strategy for developing security to penetration analysis and evaluation of assets to be protected is not enough.

"For example, it may not take into account the multiple targets and combination of penetration methods including bribery of employees that may be involved. The owner's evaluation of the various assets to be protected may not coincide at all with the values placed on them by potentially dishonest people,' he added.

Future Predictions

"The pervasive penetration of computers and data communications into the functioning of society is justification enough to predict a growing level of crime

related to information processing systems," he said.

Parker noted that many of the computer systems presently in use or planned for the future will be used directly in the processing of the wealth and information of society.

He also noted that well over 2 million people will be working directly with computer systems by 1975, about 3% of the workforce of 80 million in that year.

Because of the large number of people involved with DP and the value of the information stored in computer systems, it is possible to make "a strong but not conclusive argument that financial and informational crimes will tend to be associated with computer processing and data communications," he said.

At the same time, he noted computer processing and data communications

result in greater concentration of data and produce more automation and uniformity in handling.

This increases, he stated, the opportunity for protecting sensitive data, as does the technical nature of computer systems and the technical knowledge needed to overcome the protections.

The increased complexity of technology and sophistication of security will require greater knowledge to penetrate systems thus reducing the number of potential penetrators, he said.

"However, when this expertise is used against automated systems which are processing great concentration of wealth and vital information at high speed with little human intervention, the losses per act from successful but fewer dishonest acts should be expected to rise," he warned.

Blue Collar Workers Feel Threatened by DP

(Continued from Page 1)

McPhail's figures indicate over half of those studied felt that computers will make people think less.

Personal Privacy

In the area of personal privacy, 37% indicated agreement with the statement: "Computers threaten our personal pri-

The people surveyed also had definite ideas on how computers would affect future lifestyles and society

Of the respondents, 36% indicated that society would be changed either tirely" (6%) or "a great deal" (3 (30%) through computerization.

But there was greater agreement on the effect of computers on future lives, with 50% indicating computers would either change life styles entirely (11%) or a great deal (39%); 36% felt there would be some

change, and only 7% felt there would be no change.

In summary, McPhail said, "the research points to three major items:

• "Attitudes toward and response to the computer elicit distinct, specific and selective reactions.

Technical Symbol

"To most people the computer is becoming the overriding technical symbol of the 20th century. Yet, there probably is very little awareness of the technical complexity of the device.

"But there is a considerable amount of perceived awareness of both its existence and its impact.

• "Many of the people express two sets of conflicting attitudes toward computer technology.

"On the cognitive level many people appreciate the benefits derived from increased computerized systems in terms of medical, scientific and technical progress; yet, at the same time, these same people express considerable affective hesitation in terms of what the computer will actually do to them in terms of interpersonal relationships and their day-today activities.

• "There is a latent fear of depersonalization and loss of control over decisions affecting one's behavior, and the computer somehow represents the frustration experienced in this situation.

Because of this study and other recent such surveys, the most notable one being the joint project of Afips and Time Inc., McPhail concluded: "What happens in the computer world in the future may no longer be as much a technical or nomic issue, but rather a sociologicalpublic acceptance one.

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Commercial Arpa Concept Faces Many Roadblocks

By Ronald A. Frank
Of the CW Staff

WASHINGTON, D.C. – As part of a "special project" at the ICCC, attendees were able to access the interconnected Advanced Research Projects Agency (Arpa) and Tymshare Communications Networks.

Described as the first public demonstration of the Arpa network, the interconnection of the scientific governmentfunded Arpa net with the commercial Tymnet network, was done on an experimental basis.

The Arpa net is actively working to attract support for a commercially operated version of its present resource-sharing network, according to an Arpa spokesman.

Commercial Version

Although a commercial version of Arpa would probably provide users with the most powerful computer/communications network available, some difficult problems first have to be overcome, according to observers attending the ICCC.

The Arpa net was set up using government funds and presently includes such university DP systems as Multics at M.I.T. and a 360/91 at UCLA.

The net was configured under an Arpa contract by Bolt, Beranek and Newman (BBN) which is also connected to the network with its CPUs.

BBN is currently offering Arpa hardware to existing time-share vendors, according to observers. An Interface Message Processor (IMP) would cost about \$45,000 while the Terminal Interface Processor (TIP) would cost about \$92,000.

In addition to the cost of the Imp and Tip, the Arpa user will have to acquire interface hardware which can range from \$10,000 to \$15,000, depending on the

characteristics of his host mainframe, according to BBN estimates. And modification of "host executive software" could require from four to 12 months of systems programming at an unspecified price.

In the category of annual costs, the user would pay from \$5,000 to \$7,000 in maintenance fees and \$16,500 plus 30 cents per kilopacket of data in excess of 4,500 kilopackets per month. An Arpa kilopacket is equal to one million bits of data.

Even if the price of the hardware attracted the time-sharing vendors, it is not clear who would provide the data lines and the processors.

Existing CPUs in the net were largely funded by the government and could not operate in a commercial environment, observers say.

At least two companies are known to be considering the operation of commercial Arpa-type facilities. These are Packet Communications Inc. and Telecommunications Networks Inc.

But some serious questions concerning the exact regulatory status of an Arpatype carrier have yet to be resolved. A company supplying commercial Arpatype lines might have to be classified as a type of specialized common carrier, observers say.

Business Users

In addition, a new network would have to gear itself to serving business users compared with the scientific emphasis of the existing network.

And even if a commercial network is configured, the vendor would have to convince users that their data was secure. Many DP managers would be reluctant to have their proprietary data bases stored on remote CPUs, observers feel.

But an Arpa spokesman said a commercial version of Arpa will be in operation within a year and a half. The data security problems to insure the users' data have been virtually solved, he said.

More Economical

Despite the many problems that have to be overcome, one researcher currently using the Arpa net at his university said shared processing techniques would be more economical for users.

Commercial Arpa users would enjoy line charges below the rates they now pay to the phone companies, according to a spokesman.

The ICCC attendees accessing the Arpa and Tymshare nets were impressed with the resources available through the 36 terminals installed at the conference.

The terminals ranging from teletypewriters to CRT terminals, operating at speeds from 110- to 2,400-bit/sec, were connected to the Arpa net via a 50 kbit circuit supplied by AT&T. An Arpa Tip with Bell 303 data sets

An Arpa Tip with Bell 303 data sets connected the terminals to the network. A book of Arpa "scenarios" was supplied to conference attendees. One of the most popular programs allowed users to get a printout of current weather conditions in Paris.

The information was transmitted via Tymnet's transatlantic service to California and fed to a Tymsat (modified Varian 620) processor at Ames Nasa Research Center onto the Arpa net for transmission to the conference demonstration.

Foreign Communications Systems Expanding

(Continued from Page 1)

ponents as tape and drum memories, keyboards, and I/O specifications, Samoylenko said.

Among the computerized systems now operating in the USSR, Samoylenko listed an airline reservations system, a patient management system for medicine and public health, and a diagnostic on-line system for heart disease. This on-line system has been tested experimentally over data channels of several miles, he added.

In 1971 there were about 300 data communications systems operating in Japan, Makino told the conference. Three

types of data facilities are available to Japanese computer users, Makino said.

Users can configure privately owned and operated networks, with their own lines; they can have privately owned networks with lines supplied with the Nippon Telegraph and Telephone Corp. (NTT); or they can subscribe to facilities which are owned and operated by NTT, Makino said. Joint usage of data facilities is permitted where "closed business relationships" exist between the data users, he added.

Japanese users are presently operating on about 12,600 circuits of which about 53% are related to banking, 20% are used by the government, 15% are utilized for management functions, and 11% are used for stock dealings, transport management, and scientific uses, he said.

In Sweden, about 15 teleprocessing systems are "under implementation or planned" Larrson told the conference.

An evaluation has been made on whether a common data network would be feasible, the Swedish official said. The study shows that a common network could operate "at roughly the same costs" as the present individual nets, he said. But a lack of standardization would require a common net be based on message switching, he added.

The first modems were introduced in Sweden in 1962. The Swedish telecommunications administration currently supplies modems operating at speeds from 200 bit/sec to 40.8 kbit/sec with the annual user costs ranging from \$261 for the slow speed devices to \$2,613 for the highest speed units. An "initial fee" which must be paid by the user is extra, Larrson said.

While U.S. data systems have advanced "far ahead" of those in Europe, the Europeans have the advantage of studying our methods and perhaps implementing their networks more quickly toward "sophisticated solutions," Larrson said.

The ICCC brought together international computer and communications experts to consider a variety of common problems. The 3-day conference included more than 20 sessions dealing with such topics as social responsibility, data banks and privacy and digital network design.

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Motor Vehicle Network Turns to 'Man-in-the-Middle'

By Molly Upton
Of the CW Staff

ALBANY, N.Y. – The Department of Motor Vehicles is taking steps to improve service on its 300-terminal network by establishing a central liaison between the local registry offices and IBM and the New York Telephone Co.

The department has established the post of network manager, who will receive all calls from users, talk to them, decide whether the phone company or IBM should be contacted, and deal with one man from each company responsible for the system, explained Basil Scott, administrative director for the Motor Vehicle Department.

"Basically, the problem was one of accountability. We didn't have a system of

holding the companies accountable to the extent we should for a system this big," he noted

"The people in the field (Registry personnel) weren't always sure whom they should contact at IBM or the telephone company, or within this department, for that matter. We had two or three different people here they should contact depending on the problem.

"Users in the field don't always know what the problem is, so they'll call the wrong guy who would pass the buck because he didn't know what they were talking about," Scott said.

"We hope we've closed that gap by

"We hope we've closed that gap by making our man responsible, and then we'll hold the telephone company and IBM representatives responsible at the

are requested to process applications by

hand-stamping, then put the information

Albany level"

The terminals are linked to a multiprocessor 360/65. The system has been in operation for about three or four years, Scott said, and uptime averages 99.5%. But he admitted that the terminals are used in an "emotion charged" environment, when anything going awry would lengthen the line of persons waiting to have drivers' licenses renewed or issued.

Through improved centralized record-keeping of complaints, the department hopes to get a clearer picture of problems, and services rendered. In the past, local branches would often call up the local IBM service representative when problems occurred, or deal with a local phone company, rather than funnel complaints through the state level, Scott added.

Some hardware problems occurred when the department added some on-line programs to implement the new state title law. At the same time, a couple of terminals broke down, and part of the state

was hit by the flooding from storm Agnes, so "everything hit at the same time," and it was hard to determine what was causing problems, Scott said. "We went at it and fixed everything in sight, and now things are running exceedingly smoothly."

Another problem discussed with IBM was improvement of the preventive maintenance system. "We want them to do periodic maintenance, take a typewriter unit out, repair it, put another one in in the meantime. We hope this will keep the system up quite a bit more than it has been," he said.

Some of the terminal units are fouryears old, he said, and the Selectric typewriter units have been breaking down, he noted.

The state is buying extra typewriter units, and the machines will be rotated and reconditioned on a systematic basis, he said. "We won't wait for them to break down, and won't wait for service calls," he said.

Bureau Nostalgic for Old System

BUFFALO, N.Y. – "Sometimes the old system is best," avowed Erie County Clerk Robert Grimm as the Auto License Bureau converted from hand-stamping auto registration applications to processing with a terminal,

ing with a terminal.

"I felt the computer system was defective in concept right from the start because it takes so long," three or four minutes compared with about 20 seconds the old way, he explained.

By the hand-stamping process, when records were sent to Albany for key-punching, "we could handle all comers." He said the terminal system frequently goes down, which compounds the relatively slow turnaround service offered the public.

"Administratively, the computer is marvelous for them (the Department of Motor Vehicles), but what about the poor guy who has to stand in line while we're doing all this?" he asked.

The bureau now has 12 terminals in-

The bureau now has 12 terminals instead of 10, which should help expedite processing.

With the institution of the state title law, the Eric County bureau became the last county to fully implement the terminal system.

"It is obviously faster to hand-stamp something then put it in a terminal," Basil Scott of the Motor Vehicle Department admitted, but added, "there are advantages to using a terminal because local offices get information" on whether the individual shouldn't be issued a document

ment.
When breakdowns occur, local offices



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Burroughs Unbundles Biggies

By Edward J. Bride

Of the CW Staff

DETROIT — Burroughs has unbundled the pricing of applications software for large computers on order and already installed. Current contracts will be honored, Burroughs said, but upon expiration, applications for large systems such as the B6700 will carry a separate price.

Systems announced earlier this year in the 700 series, such as the 4700 down to the 1700, were unbundled, Burroughs recalled, while admitting a new policy actually went into effect Sept. 1 for the older member of the family, the 6700.

Effective that date, all newly-ordered computers in the B6700 family — medium to large systems — had separately-priced applications, but not control software, the manufacturer reported.

not control software, the manufacturer reported.

Purchased systems that are already installed carry free usage of software for five years, the

supplier said. These five-year agreements include free updates and modifications.

These agreements will not be affected by the policy change, Burroughs promised, adding current leases will also be unaffected. When lease renewal time arrives, however, the pricing of applications will be one new consideration, the company agreed.

For the past three years, applications have carried separate price tags in the Burroughs Series E and L minicomputers, and this policy continued with the new L8000 announced Oct. 19, Burroughs said.

The separation of prices on the 6700 is simply an "extension" of that policy, Burroughs said. The company stressed the current usage agreements are only "licenses to use" the applications, and do not represent outright sales of this software.

Expect 3.5 Million Voters

L.A. County Set For National Election

By Marvin Smalheiser

CW Correspondent
LOS ANGELES — Election officials here are preparing for the
biggest computerized election in
the nation with confidence that
it won't be ruffled even if an
earthquake shakes up a few
punch cards.

A turnout of 3.5 million voters – 87.5% of those eligible – is expected at the polls on Nov. 7 in Los Angeles County, the largest voting jurisdiction in the world.

But James A. Riggs, election systems coordinator, said: "The process is pretty well shaken down now after five major elections. We think the system works very well."

It was not always so, for the county had a few nightmarish election nights with its punched card ballots.

Now it feels it is prepared to handle the ballots with 24 rented IBM 360/20s and peripherals. County equipment will include an IBM 370/155 for summary work and two 360/50s for backup.

The machines will be strategically placed to minimize problems should an earthquake or other natural calamity occur.

Riggs said the ballots will be counted in two tally centers, one in the downtown civic center and the other in a county com-

puter center in suburban Downey, about 20 miles away. About 1,000 persons will be involved in election night operations at the two tally centers, Riggs said.

A small army of people will be checking the conditions of ballot cards as they arrive at the tally centers to make sure they are machine acceptable.

Simulated Count

An intensive one-week training course will be given the week before the election and on the preceding Saturday trainees will go through a simulated ballot count

Ballots will come into the tally centers by car and helicopters from 81 regional check-in centers, beginning about a half hour after the polls close.

after the polls close.

Riggs said: "We should complete all card-to-taping in the early morning hours...2 a.m. to 3 a.m. We should have a complete total tally between 6 a.m. and 8 a.m."

Registration Law Changed

The major problem election officials have this year, Riggs said, is that the law now allows only 30 days before the election for processing voter registrations instead of 54 days. This gives less time for producing precinct indexes, sample ballots and pre-

cinct registers.

IBM, which originated the Votomatic system the county uses, and Computer Election Systems, Berkeley, Calif., which now markets it, are acting as consultants.

During the election preparations, the county has been working with representatives from the political parties and the press, who will be observers on election night.

Tight Security

While extensive publicity was given to claims two years ago that the computerized system was vulnerable to fraud, Riggs was confident that security would be tight.

The ballot count, he said, will be checked by a random handcount of precincts after the election. There will be extensive logic and accuracy tests performed before and after the processing is done.

A copy of the program will be submitted, as required by state law, to the Secretary of State before the election.

Riggs said ballots will be carried in sealed packages and delivered to tally centers by sheriff's officers. The counting will be done under the view of observers until they are sealed up in cabinets after the count.

Are You Ready to Convert to Metric Yet?

(Continued from Page 1) to represent the same range of values.

Different Data Fields

In an "overly simple" example, he noted that representing 0 to 99 miles requires only two digits, while the equivalent range of metric units (0 to 159 kilometers) requires a data field of three digits. Only up to 62 miles (or 99 kilometers) can be represented by two digits in both systems, Pokorney noted.

Data carried in cubic inches accurate to one decimal place falls within 0.05 in. (+ or -) while the same one decimal place in cubic centimeters would provide +/-0.05 cm or +/-0.00305 in., which may be much more accurate than needed, he said.

Data Discontinuity

Systems that generate measurement sensitive data for use in forecasting, statistical analysis or other studies will be faced with a major discontinuity in their data.

"It will be difficult to compare the last five year's automobile performance data in gallons/mile with next year's data in liter/ kilometer", he warned, "and cost accounting systems will suddenly have to generate unit costs per kilogram or cubic meter, while all previous data is in cost per pound or cubic yard."

Many of today's mathematical calculations incorporate time-honored conversion factors to allow changeovers from one form of measurement to another. With the coherency of the metric system, many of these factors will no longer be applicable. Calculations will ultimately be simpler but programming in this area will be impacted very heavily, Pokorney said.

The degree of impact from accused of not metric conversion will vary needs of users.

widely depending on the nature of the particular DP system. After conducting an impact analysis on each application, the DP manager should try to classify each to determine his conversion priorities.

The metric conversion plans should show the time phasing of the metric capability of the system, and an identification of the resources needed to make the conversion. New systems should be designed with dual capabilities, and logical operations should be clearly separated from mathematical processing to facilitate eventual conversion, Pokorney said.

Pokorney said.

"If each DP manager would only analyze the impact of metrication on his organization," he said, "he can demonstrate his professionalism by acting to reduce the effect of an inevitable change." If not, he added, the DP profession will again stand accused of not meeting the true needs of users."

Local Companies Participate

Scouts Explore DP and Find Career Opportunities

By Ronald A. Frank
Of the CW Staff

NEW BRUNSWICK, N.J. - Computer science and data processing is one of the foremost career fields attracting today's high school students. This is one reason why there are now more than 270 Explorer posts specializing in DP in the U.S., according to Norman E. Berg, Exploring executive with the Boy Scouts of

While the programs of an individual DP post may vary depending on the interests of the members, many are sponsored by local companies with DP installations.

One typical post, organized within the last year in Manchester, N.H., by the New Hampshire Insurance Co., makes extensive use of the firm's DP capabilities.

"We try to give the members a touch of programming techniques seeing jobs run, is how Albert Bauer, post adviser, described the activities of Post 617. The members recently participated in a community project which gave them extensive

DP experience.
"The post did a career survey study encompassing the southern part of New Hampshire. This is how we get in touch with the young high school people by surveying their interests. The DP post keypunched the survey results using IBM 029s at the New Hampshire Insurance Co.," Bauer said.

'Good Results'

"The girls who worked on the keypunch effort spent about 100 hours on the project. Volunteers from New Hampshire Insurance contributed their time to train the explorers in the operation of the IBM equipment," Bauer said. "It took a little while to teach the Explorers the card layout," Bauer said, "but the results were very good."

As part of the survey, high schoolers were asked to fill in a form selecting their first, second and third choices in career

interest, Bauer, a statistician at the firm,

"The survey gave the Explorers a chance to see a job through from beginning to end," Bauer said. The survey covered about 18,000 high school students and gave the 27 members of Post 617 chance to get first-hand experience, he said. Membership will probably grow to about 100, he added.

In Manchester about 80 students expressed a first-choice interest in DP while about 95 selected the field as a second choice for a career, Bauer said. These students will be invited to work with the post to develop their interests, Bauer

Any DP training that the members of the post receive is based on the spare-time efforts of Bauer and others on the DP staff at New Hampshire Insurance. The company also donates the use of keypunch and other equipment for the post

by the post are visits to other DP sites and training in programming and operating methods, Bauer said. And there are also tangible benefits for the sponsoring company, he added.

When the students graduate from high school and apply for a job at the company's DP department, the Explorer post members would get definite job preference, Bauer said. The time spent by the students in post activities gives them valuable experience that can produce a more productive employee for the company, Bauer said.

There is a continuing need for the formation of new Explorer posts specializing in data processing, Berg stressed. While many of the sponsoring firms have their own DP installation, this is not a necessity. Companies interested in organizing a DP post should contact Berg, at the Exploring Division, BSA, 08902.

Traveling Seminars To Cover Software Tax, Protection

NEW YORK - Software protection and taxation is the subject of a traveling seminar that starts here Nov. 8 and finishes at the Fall Joint Computer Con-

In between, the seminar, sponsored by the American Management Association, will visit Chicago Nov. 13 and Atlanta

The series of one-day meetings will be conducted by Lawrence A. Welke, president of International Computer Programs, Inc., and Roy N. Freed, a Boston

Welke's morning portion will stress the definition of software for tax and accounting purposes, and Freed's discussion will focus on methods of securing protection.

Freed will also conduct a three-day seminar in Chicago, Nov. 15-17, on contracting for computers and EDP support services. This meeting is also sponsored by AMA, 135 W. 50th St., 10020.

Churches Get Management Aid From Funds, Parish Profile

NEW YORK - Priests of Roman Catholic churches are being offered a computer service to guide them in administering managing their parishes by Parish Profiles Inc.

The computer-based service offers analysis and evaluation of annual parish income and how it was raised, annual expenditures, weekly offerings, personnel policies, religious education costs, property maintenance, parishioner analysis and a survey of administration and services.

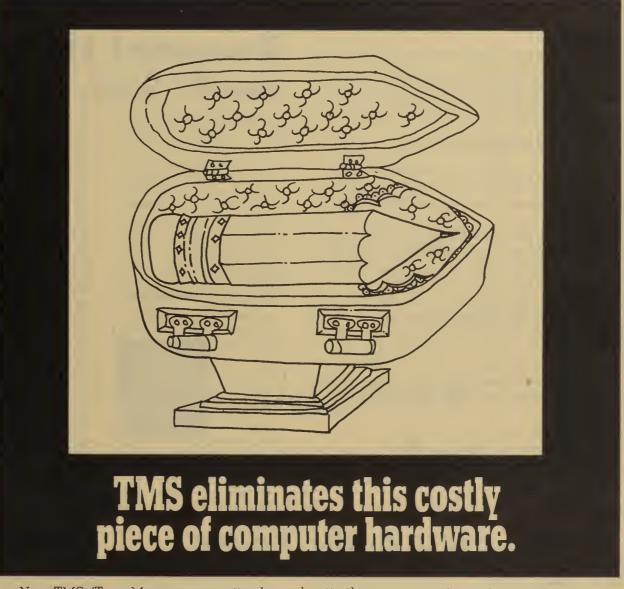
Bingo Income Studied

Included are studies of such events as weekly bingo games and their income; and communication and liaison between clergy and laity.

On subscribing, a pastor fills out a detailed form and sends it to the company, where the information is run through a data bank and analyzed by a panel of specialists. The results are then sent to another panel for recommendation.

They may suggest improving communication with parishioners to raise more money by improving the sound system in the church so more people can hear and understand the sermon.

Although this program has been tailored for use in Roman Catholic parishes, the company noted, there is no reason why the concept could not be applied to any denomination.



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Editorials

Interconnection Bogs Down

With a rare unanimity of purpose, both communications users and the data equipment manufacturers are pushing for interconnection standards that will simplify the use of independent devices.

And while the FCC appears to favor liberalized interconnection regulations, probably in the form of equipment certification, the entire question still seems mired in a continuing series of hearings and informal discussions largely dictated by AT&T.

There are now several advisory committees working to recommend proposed standards according to product type. There has yet to be a group formed to look at the data interconnection question.

Bernard Strassburg, chief of the FCC's common carrier bureau, has told Bell it must prove with supporting data that harm can indeed come to the network from uncontrolled interconnection. And if such data is not available then perhaps the question of harm is really a smokescreen from Bell to impede interconnection.

A speedy decision is needed on reasonable certification standards that will allow unlimited interconnection of independent non-carrier equipment, with adequate safe-

No one, user or vendor, wants to cause harm to a phone system that is vital to our very society. But a handful of telephone and state regulatory experts should not be allowed to hold back an industry from the hands of the very public they are supposed to serve.

Privacy Battle Not Lost

The fight to protect our privacy hasn't been lost, despite technological advances which promote data collection and storage, according to the National Academy

After four years of study, however, the NAS committee has decided continued pressure on legislators is needed to prevent abuses from becoming common prac-

The committee also proposed some rather radical, if advisable, moves, including stripping the FBI of its authority to control and store "rap sheets" and crime

The voluminous report, including case studies of 14 large personal data banks, should make interesting reading for civil libertarians, politicians, and computer experts.

After all the public worrying about privacy invasion, the documentation is becoming clear: the very real danger of privacy invasion and loss of individualism can be prevented, but only through constant pressure on legislators and constant airing of the issue.



'Touché!'

Management by Objectives Requires Specific Goals, Firm Commitment

Unhappiness with the cost/ centers is widespread, and we are all compelled to become better managers. Your single most important tool to help improve your management performance management by objectives

MBO's main concept is that the clearer idea you have of what you want to accomplish, the betyour chances of doing it.

MBO has three basic steps: First, individuals determine what specific results they will produce during the planning period; work



Management

to achieve these goals; and third, their performance is reviewed relative to their goals.

"Simple, I'm doing this now."

you say? If you are doing it now, you know it is not simple. Indeed, compared to much of current management practice. MBO is a brand new ball game.

You may agree that a superior should maintain tight controls, require that subordinates check their plans and decisions with the boss before implementation, and solve subordinate's prob-

If you do firmly believe the above, you cannot succeed with MBO.

To succeed with MBO, you must believe most people want very much to do a good job; their work is the way most people express themselves; and they are highly committed to it. (This is in contrast to seeing people as basically lazy and to believing that a superior must, therefore, rule through fear.)

Viewing people in the positive way implies such things as:
Subordinates need extensive

- freedom to plan and control their own work
- To control his own efforts, the subordinate needs to receive timely reports on his perform-
- Superiors should insist that subordinates solve their own problems.

The three main ideas to infer from this approach are: First, individuals need to be heavily involved in defining their own jobs and expected results; second, employees need to participate in the organization's de-cision-making; third, individuals need autonomy so they are free to manage their own jobs.

A good way to get started with MBO is to read about it. Then, if MBO still appeals to you, start it in your own shop without waiting for something to be done elsewhere.

Begin unobtrusively with a few receptive people and in a couple of years MBO will establish itself as people see that it works.

MBO is probably most helpful in the systems and programming areas, which depend heavily on individual initiative, and is somewhat less useful in operations, where the technology allows

As you use MBO, you will note it consists of repetitive cycles, each cycle having four parts:

- Agree with each subordinate about what areas he is responsible for
- · Agree on his objectives for this particular cycle
- Then, everyone performs his
- job over the period of the cycle

 Last, discuss with each what results have been achieved relative to his particular objectives.

Since individuals will strive to achieve their objectives, finding the right ones and defining them properly is crucial. Try the following:

- Pick a job you know well.
- List its responsibilities (areas, not procedures or activities.
- How can you tell if each area is done properly?
- Construct a specific objective for each area.
- Now, ask about each objective: Does it measure a major part of the job? Can it be measured at the end of the cycle? Is it too ambitious? Too conserva-

Objectives should mesh and not conflict. Once approved, they should not be changed

MBO is tough on people — especially the boss. While the individual is involved in defining his objectives and, while he has autonomy to determine how to reach the objectives, he is expected to reach the objectives (or to have sound reasons for not performing as agreed). So it is not just another permissive, human relations technique.

MBO improves management. Planning is better and more use it tends to be self-control rather than boss control.

If you want to succeed with MBO, you, the superior, must evidence your intention to manage by results. You do this by relating promotions and pay increases directly to results and by insisting that, once set, ob-

Frank Greenwood is director of the University of Montana computer center.

Letters to the Editor

Cobol's Limits Don't Justify New Language

In the October 11th issue of Computerworld, the headline of a letter read, "Why Not Junk Cobol and Start New Language?" While I agree Cobol has many limitations and drawbacks, it would still seem totally impractical to begin again from ground zero with a new lan-

The real problem in programming the typical commercial application is not Cobol's verbosity and restrictive syntax, but the fact that there is a great deal more to a successful programming development effort than just the availability of a powerful high-level language and a fast and efficient compiler.

The other critical factors to be

considered are: test data must be prepared, the program must be debugged, the program must be documented, the program must be maintained, the program must follow certain prescribed installation conventions, and different types of personnel must be able to use the language.

Thus, the "ideal" language should permit test data definitions, abbreviations, macro definitions, and debugging state-ments, and the "ideal" compilers should generate useful debugging and maintenance information, as well as efficient object code.

Additionally, the "ideal" compilers should be able to audit the source code for inefficient statements and conformance to installation standards.

Although all of the above capabilities theoretically should included in the standard Cobol language and compiler, they currently are available only in proprietary software packages developed by independent software

The performance of such packages, working within the framework of existing Cobol, will enable Cobol to remain the preferred language at thousands of installations which have already made significant investments in

Cobol programs.

In final defense of Cobol, 1 believe this language is fundamentally a good communication medium between systems analysts, programmers and management, and can be easily learned by the wide range of personnel found in most commercial data processing installations.

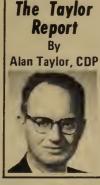
> Martin A. Goetz Vice President

Applied Data Research, Inc. Princeton, N.J.

DP Professionalism Can Be Advanced By Alternative Means of Certification

Recently one of the smaller professional societies, the Society of Data Educators (SDE), gave \$500 to the Cobol Support Fund. This was in itself an important gift, and by far the largest amount received. The fund thus could have 10 years of documents microfilmed, reviewed and indexed. It could distribute them across the U.S., so users for the first time could check the operations by which Cobol, our common language, is not kept common.

It was fortunate for Cobol users that someone outside the Conference on Data Systems Languages/X3 area was looking after their interests, because, as



usual, things were not what they seemed.

And, this gift makes an interesting story.

It is especially interesting in light of the recent DPMA/ACM announcement on the CDP certification program.

It is interesting because the money came from the Society of Data Educators' certification program, a program quite different when compared with the DPMA/ACM efforts both in the certification and registration process and equally in the use of the income derived from the certification process.

(DPMA in the past has allocated the money to its administration area, while ACM's financial history of sudden crises makes it unlikely that any such program would survive if it were ever initiated.)

The SDE certification – the Certified Data Educator (CDE) – is given to DP teachers since the society is most directly concerned with them.

The program, started about three years ago, requires the candidate first to satisfy the examiners that he is in fact teaching DP successfully (very much as a candidate for a state registration as an engineer must show the Board of Registration that he has been a responsible engineer).

Once the applicant's performances have been established, the SDE checks out the other matters, such as his educational qualifications (if any), and his technical background, and deter-

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mines what examination is necessary. The whole matter is personalized between the SDE Certification Council and the applicant.

The SDE does not use the exclusionary tactics used by both DPMA and ACM at the moment. The society believes that someone who has been successfully teaching for a year is as entitled to be recognized as a professional as someone who has been teaching for four or five years.

In fact, there are four major differences between the certification approach taken by the SDE, and that of the DPMA/ACM group. These are:

• The SDE uses one-year experience qualifications, not four-or five-year qualifications as do ACM and DPMA.

• The SDE watches over the continued professional activity of the CDE holder; it does not just abandon him with his certificate, as the CDP holder has been abandoned. (Note their lack of status in the DPMA/ACM announcement concerning the joint certification foundation.)

• The SDE listens to CDE holders and outside professionals and updates the program annually, giving reasons for the changes or lack of change.

• The SDE uses the income to assist the profession in general, and does not simply put it into the general fund, as does the DPMA.

Regarding the experience factor, it is well known that in the DP profession we can have "one-year experience repeated five times." The current five-year experience qualification for entry to the CDP exam has never been justified, and has been condemned even by the CDP holders themselves.

The fact that a man has only been in the profession three

years is no reason to claim he is not qualified even to take the examination. We all know good people who are in this position. As a result, the image of the certificate itself is hurt, rather than that of the non-certificate holder.

Perhaps sometime it may be shown that long service is necessary. But until then I think the SDE approach is by far the better one, and I support it.

Keeping Up to Date

Of these four areas I think the most important concerns watching over the continued professional activity of the certificate holder. DPMA does little to ensure the certificate holders are current, and probably feels it would not be practical to do anything, after making an applicant wait around for five years before letting him even sit for the examination.

The SDE, in contrast, has insisted that CDE holders at least subscribe to the *Journal of Data Education* in order to expose them to the changes in DP education. In the future, Dr. Enoch Haga of the SDE told me, considerably greater requirements of keeping up to date are likely.

Annual Review

These changes are planned, partly because of the annual review of criticisms from CDE holders and outside professionals. When the 1972 review was held in August, the problem of the out-of-date certificate holders came up, and also the problem of the irresponsible certificate holder. Haga, on behalf of the SDE, agreed both were real problems, and improvements were necessary. Proposals for possible improvements are due in December, and will be open for general criticism before

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being instituted.

This SDE method of maintaining and improving certificate quality is much superior to the DPMA/ACM use of handpicked committees, and issuing edicts as though they were from old Greek gods on Mt. Olympus!

One-Year Qualifications

The use of the shorter (oneyear) qualification method is more realistic and also permits the strengthening of the continued updating of certificate holders. The four- and five-year waits for DPMA approval to take the CDP exam, or for entry into ACM membership make it impractical for the examination authorities to have an effective "update" clause,

Moreover, with the short period involved in the CDE wait it is possible to question why anyone claiming to be a professional teacher does not have some qualification like the CDE. That type of recognition simply is not possible with the long waits used by DPMA and ACM.

Use of Money

The use of the money, for professional as opposed to society purposes, is potentially the most important area of all. The income from the CDP program is not used for professional purposes, but is put into the general DPMA pot.

(Recently, when DPMA found itself short on its other activities it simply increased the administration allocation that the certification program had to bear, and reduced the cost of its conference accordingly!)

ACM's financial history is so frought with crises that the profession can not expect any less cavalier treatment of certification funds in the future either.

And yet, certification funds could greatly help the profession. Many of the excuses as to why things are not being done – such as providing copies of the Codasyl meetings – are based on the pretense of the lack of funds. A few dollars available to the profession for professional activity could change all

In fact, the CDE program which has allowed the SDE to give \$500 to the Cobol Support Fund, may well have been the catalyst for real professional advancement we have been awaiting for years. And certification may be the key issue for future professional responsibility.

For these reasons I support the Society of Data Educators and its approach to certification. If you are a DP teacher, or interested in the subject, I suggest you consider both joining the society — and telling the rest of us that you care by having yourselves certified. A coupon for your use is provided.

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ISD lets you display and correct all your bugs in one pass, so you recompile and reexecute only once.

To help you find errors, ISD has these unique features:

Data examination. You can display any part of a program at any
time for examination, analysis or modification.
Data tracing. You can automatically pinpoint modifications of any
program variable, and the statements that caused the modification
Statement tracing. You can track the sequence of executed
source statements to find errors in logic.
Label tracing. You can speed program examination by following
execution of labelled statements.
Error notification. If your program stops, ISD automatically tells
you where it stopped and why it stopped, in symbolic language.

And when it's time to fix the bug, ISD gives you these tools:

☐ Program patching. You can quickly insert temporary lines of code in the program's source language during execution.

Immediate execution. You can continue to execute immediately after inserting the temporary code. ☐ Unlimited alterations. ISD will enable you to continue execution regardless of the number or type of patches. You can alter both

data and logic and run those alterations immediately. ISD is inexpensive and simple to use. It's available all day through

your terminal – in the language you now work with – at a cost of about \$35 per hour. And when you buy ISD, you buy the training, service, and 360/67 systems of Interactive Data Corporation, one of the world's

ISD: It Gets Rid Of The Bugs



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Universal Product Code Expected For Grocery Operation by March

automate the supermarket will drastically alter the operations of many grocery stores. The industry has been developing a Universal Product Code for supermarket items and the numbering scheme will be adopted by March 1973, according to Lawrence Russell, systems analyst for McKinsey and Co.

Several tests using computerized checkout systems are already underway, Russell said. The computerized systems put the entire checkout operation under the control of a minicomputer. The mini gets data on the items being checked out via optical scanning systems that sense specially coded symbols.

Although there is tentative agreement within the industry on the use of a 10-digit product code, the coded symbols and the scanning systems are still incompatible with each other, Russell noted.

The industry goal is to have an up-todate record of all supermarket transactions, Russell said, and the store manager can thus keep close watch on his inventories, and generally improve the efficiency of store operations.

The store manager will no longer be a former "order bagger" who has come up through the ranks, noted Robert Grottke of Arthur Anderson & Co. Instead he will have to be highly trained to understand the computer controlling his store, and he will also have to understand the economics of supermarket marketing, Grottke management to assimilate all the data collected by the mini, the manager will have to rely on exception reporting to spot new trends or signal when problems arise, Grottke stated.

Among the benefits that will come from mini-controlled markets are better scheduling of personnel and a better under-standing of productivity rates. By in-cluding timing devices on the minis, the manager will know how fast individual workers are checking out the customers, Grottke said.

Big Problem

In addition to establishing industry identification standards, the biggest problem still impeding the automated check-out is the telecommunications area, according to Mike Lovokove, vice-president of marketing for Pitney Bowes-Alpex. The hardware is available now but it is still a problem for management to connect several stores via phone lines, he

Tests have already been held both here and in Europe, using specially marked and scannable grocery items, Russell said. In most of the tests, the customer cooperated by aligning the grocery products so they could be detected by the scanning system, he said.

It will take the average supermarket at least a year to convert to a computercontrolled operation, Russell said.

Computer-Aided Architecture Design Called Academic, a Myth

By Joseph Hanlon

Special to Computerworld YORK, England - Computer-aided

architectural design is still primarily a myth, but when it becomes a reality it will produce dehumanizing buildings, according to one of the foremost experts in the field.

Prof. L. Bruce Archer, head of the computer-aided architectural design (Caad) unit at the Royal College of Art, London, expressed these opinions in a paper at the International Conference on Computers in Architecture here.

"Very few of the packages described in the literature are real, or available, in the sense that any architect has much prospect of being able to design a real building with them in their present or currently planned state of development. Most are academic, in the sense that they are calculated mainly to advance know-ledge, rather than do practical design,"

Analysis of the conference papers bears out Archer's contention; there are only one or two examples of systems that even approach the ideal of an architect sitting at a CRT and having the computer as an aid for the entire design process, these are both expensive and usable only in very special circumstances.

For the most part, what is available consists of computational packages unrelated to one another and thus require different input formats and different computers.

Predicts Protest

Archer is primarily concerned with the qualitative aspects of the buildings that will be built with Caad systems when they become available.

Despite the fact that he is a strong proponent of Caad, he declared: "I am reluctantly compelled to conclude that under present conditions Caad does not permit the architect to improve his performance in the handling of the qualita-

tive.
"Moreover, I suspect that unless some-

thing specific is done to prevent it, when the first generation of Caad buildings is exposed before the critical gaze of the noncommitted public, the occasion could be the signal for another outburst, more or less justified, of accusations of a further dehumanizing of the built environment.

Advocates of Caad argue that the computer can take many of the quantitative chores from the architect and permit him to spend more time and energy on the qualitative issues.

But Archer predicts that economic and timetable pressures will instead prevent the architect from using this extra time for qualitative considerations.

In particular, "where the computer actually 'optimizes' the design under given constraints, the architect may be at some disadvantage when trying to modify the design in light of other, subjective considerations. Human nature being what it is, for much of the time he is likely to let things be," Archer warned.

"Direct evidence is hard to come by," he conceded. "There does not seem to be in the literature a single case of measure-ment being made of the proportion of time spent by an architect on qualitative considerations.

"Where comparative studies have been made of projects conducted with and without computer aids, there is nothing to show whether in these cases the architect was able to devote more effort or less to the qualitative side."

Professional Pressure

answer, Archer noted, is that the architecture profession "should apply ethical controls to ensure that under no circumstances will the introduction of Caad be allowed to reduce the amounts of time, money and effort which an architect is able to spend in dealing with the qualitative aspects of his design, or to prevent him from overriding and modi-fying machine-generated designs where his professional judgment demands this,"

Random Notes

Package Adds A/D Control To Vortex-Driven 620 Mini

1RVINE, Calif. - Digital/analog input and output can now be handled in realtime applications on Varian 620/f and 73 computer systems, with the Process I/O package from Varian. Intended for use under the Vortex operating system, Process I/O supports random or sequentially scanned input from analog and digital sources.

The programmer can address individual input lines by standard Fortran 1/O commands, and special enhancements are said let him manipulate individual bits within a Fortran variable. The package is supplied free to all Vortex users, a Varian spokesman said

'Brandaid' Service Supports Market Planning, Forecasting

WESTON, Mass. - Brandaid on-line modeling service, developed by Management Decision Systems Inc. and available on either the National CSS or Interactive Data Corp. networks, allows an operating manager to combine actual data with his own judgment to study the effect of various marketing strategies

Working in normal English, the user can do forecasting as well as brand planning. MDS provides approximately four months of installation support, for \$10,000 to \$15,000, after which Brandaid can be used for no more than normal time-sharing charges, a company spokesman said from Riverside Office Park, 02193.

Search Service Shows Articles Linking DP Use in Construction

BOSTON - The Bibliography of the Computer in the Construction Industry, compiled by the Center for Environmental Research, provides current listings literature relevant to the use of DP in architecture, building, planning and engineering.

available on a subscription basis, as an 800-page, two-volume publication, updated monthly, for \$110/yr; or as a search service, for which the center charges \$5 for each search, plus an item charge for each entry located. This charge drops as the number of items listed increases, the center noted, from 955 Park Square Bldg., 02116.

National CSS Opens D.C. Office

ARLINGTON, Va. - National CSS Inc. has opened a data communications facility here to provide users with access to the company's 360/67s in Stamford, Conn.

The new office, at 1701 North Ft. Myer Drive, 22209, is equipped with a Data 100 Model 70 terminal and multiple low-

Grasp Developer Warns:

VS No Help to DOS Batch Operations

of the CW Staff

BURLINGAME, Calif. - DOS/VS is going to be a real advance on DOS for the 370 user, but unplanned or ill-considered use of DOS/VS will "certainly be far more damaging" than unplanned use of DOS, according to Boyd Munro of Software Design Inc.

Munro is the original developer of the Grasp DOS enhancement package and probably knows the concepts beh. DOS as well as anyone outside of 1BM.

DOS/VS offers, in technical terms, the possibility of exchanging processing speed for storage capacity, Munro explained. In some cases this exchange will be of great value to users, but in other cases it would

noted, Munro points to on-line teleprocessing systems – that use a lot of storage, but little CPU time – as ideal applications for virtual storage.

The savings in storage required will more than offset the increase in processing time and the reduction in net cost will, it is hoped, justify applications which cannot now be justified, Munro

Batch Performance Poor

But the savings possible in normal batch work – the workload that has always typified the DOS user – will be limited, in Munro's view. The performance loss will generally far more than offset the storage saved, and the only practical advantage of VS will be the ability to very little time but have forced the addition of extra storage on a "real" machine.

The potential degradation is "enor-nous" and since it will be "extremely mous" and since it will be "extremely difficult" to discontinue the use of VS once started, the new software control system "should sell real storage on a massive scale."

It will do so, Munro said, because the need for additional real storage doesn't become apparent to the VS user until it is

too late to make another choice.

The user operating in a "real" environment knows he can't run a program that won't fit in his partitions. He will go through a lot of work to make the program fit, and will be aware of the time when he finally must get more core.

With VS, the break-point isn't so definitive. If a single program doesn't fit in available real storage, it is paged in and out with only minor slowdown in processing. As more programs overflow the capacity of real storage, however, the degradation becomes worse.

Tab May Outperform 145

Eventually, however, paging may become the prime operation, and then the system begins to run "like a sick camel." Munro is pessimistic about when this will happen: "If just 1% of instructions requires a page-in, page-out operation, said, "effective throughput will drop by about 99% and a 370/145, for example, will be outperformed by a tabulating machine.

With DOS/VS, by the time the user senses the possibility of needing more core – to expand his "page pool" area – he will be faced, as an alternate, with having to modify not just one but "twenty" problem programs to make them smaller, or less prone to paging.

The magnitude of such a reprogramming task is such that it is not a real alternate at all, Munro said.

User Shapes Separate Modules In Unified Accounting System

LOS ANGELES - Users may gain the economy of packaged software and the satisfaction of having applications run the way they want, with parameter-written management and financial systems from Pyramid Industries.

The applications include order entry, sales, inventory, product and profit planning. Also available are general ledger, accounts receivable and accounts payable, fixed assets accounting, payroll/personnel and job cost modules.

The billing and inventory system includes pricing of products and orders using each client's criteria, supporting control of multiple warehouse locations and monitoring of back orders.

In addition to all the paperwork needed to document an order, the system provides sales analysis by product and customer, Pyramid said.

accounts receivable application gives the user a choice of balance forward or open item processing. Aging periods are adaptable to each user, and aged balances or dunning notices can be printed directly on the monthly state-

The general ledger and budget control modules allow both divisionalized and summarized balance sheets and income statements, as well as the ability to report on more than one fiscal year period.

The user may utilize his own chart of accounts and budgets can be established by operating departments or by ledger accounts for each month of the year.

The payroll and personnel status pro grams handle a broad spectrum of salary plans, including employees paid out of multiple states or cities, and an equally useful range of deduction options.

In addition to conventional output, including federal and state forms, this pack-

The fixed assets routine also includes the report generator so the user can extract the data he wants as he wants it. The program logic supports multiple depreciation methods, including separate methods for tax and book values, if de-

Flexible Module

The job cost module is said to provide a high degree of flexibility in reporting costs related to budget, including both dollars and hours if required.

The applications are written in ANS Cobol and run in a 65K DOS partition with one disk drive for an Isam file and four tape units. The software costs from \$3,000 for a single application, to \$30,000 for the complete system.

Pyramid is at 10801 National Blvd.,

Routine 'Translates' OS Dumps

ANAHEIM, Calif. - Programmers working in OS/MVT environments should now read core dumps more easily, and therefore get more quickly to their debugging efforts, with the "readable abend dump package," G92638, now available from M.A. Pilkerton Co.

The package adds to the printout produced by OS when a job aborts, to make it more comprehensible. But the new coding supplements, rather than replaces, any IBM coding so users should have no maintenance conflicts in case of software failure, Pilkerton said.

In addition to all the material normally "dumped" when a program fails, G92638 inserts English language keys showing "this data set is [input/output]" and

printing the file data in alphanumeric characters rather than hexidecimal digits. Other insertions tell the user that "vol-

ume serial number is...and "sense switch settings are...." The program status words are identified and the addresses of the instruction that aborted the "translated" into an easily used pointer to the trouble spot.

The package is a transient routine triggered by a supervisor CALL inserted between two standard IBM-initiated CALLs.

Designed for use under OS/MVT, the package can be altered for use in an MFT environment. It is available in both source and object code, for \$195.

M.A. Pilkerton Co. can be reached through P.O. Box 6372, 92806.

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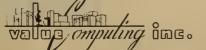
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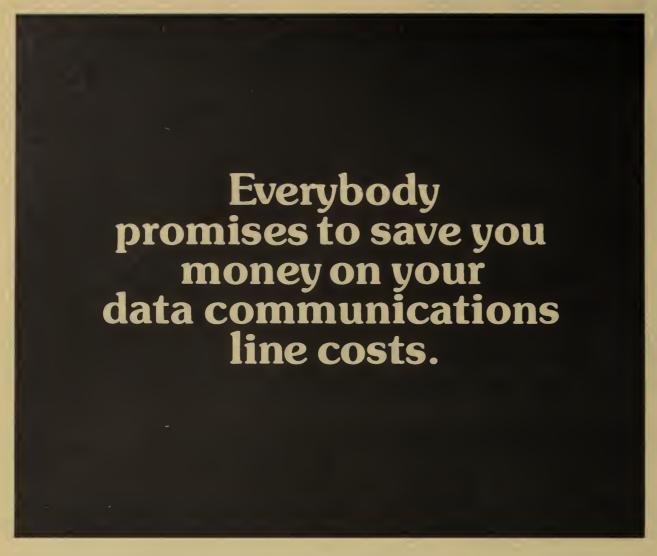
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'Keycheck' Monitors **Data Entry Operator** Cost-Effectiveness

CAMBRIDGE, Mass. - Managers of keypunch, key-tape or other data-entry facilities can have day-to-day financial and cost effectiveness profiles of their operations, with the Keycheck software from National Information Services Inc. (NIS).

The system is available as a package for installation on the user's own CPU or as a service run by NIS. Either way, Keycheck provides more statistics and related pricing output than the user can get elsewhere, the company claimed.

Various key-entry units accumulate operator data, but even the reports generated by shared processor key-disk systems are said to be incomplete and hard to interpret compared to Keycheck's documentation.

Throughput Analyses

The NIS system generates 11 separate reports, including analyses of production throughput and cost effectiveness of each operator and machine. The system measures job quality by error rates, does cost accounting by project and creates an his-

torical data base for future job pricing. It can prepare job invoices, for presentation to outside clients of the using dataentry facility or for inter-departmental assignment of costs actually incurred by

the data-entry section.

The historic file, including both costs and brief definition of job type, enables the system to generate current estimates of what prices should be charged for proposed projects. The program can also compute the ratios of equipment rentals to revenues, or of revenues to direct labor costs, so the level of facility profitability can be determined.

The package can handle any facility with up to 500 operators and 500 machines, but is said to be feasible for key-entry operations with no more than

Written in Fortran IV, Keycheck may be used on any IBM 360/370 with a 100K-byte partition. It can be purchased for \$2,500, or used on a service basis with costs dependent on number of user production hours to be reported and ana-

NIS is at 675 Massachusetts Ave., 02139

32K IBM, Univac CPUs Run *`Miracl' Cobol Generator*

ARLINGTON, Mass. - The Miracl Cobol preprocessor package, originally developed by Republic Software Products Inc. of East Orange, N.J., is now being marketed by PHI Computer Services Inc., 800 Massachusetts Ave., 02174. Miracl generates Cobol source code in

any of a number of "dialects" from input statements written in a near-English language. Output can be IBM Cobol Level D, or U, or Cobols for Series Univac or Honeywell. The package runs on 32K 1BM 360/370, Series 70 or Univac 9000 CPUs and costs \$15,000.



Design Criteria

- Comprehensive—handles all types
- and sizes of projects
 Flexible—dictionaries adapted to each organization
 Easy To Use—computer turnaround
- documents

System Functions

Planning

Predetermined Work Definitions Standard Estimating Guidelines Budgeting Scheduling Network Analysis

- Control
- Responsibility Level Reporting
 Project Status—Projected
 Completion
 Trouble Analysis
 Attendance Reporting
 Personnel Inventory
- Analysis
 Client and Department Costs
 Staff Performance
 Trouble Areas
 Estimating Guideline Efficiency

Support

- Installation 42 Days On-Site Training



Page 13 November 1, 1972 Computerworld Computerworld

Data Briefs

Data Code Converter Handles Baudot/Ascii

SANTA CLARA, Calif. - A data-code converter designed to transform 5-level Baudot characters to 8-level Ascii format has been introduced by Pacific Plantronics, Inc. The Model 703 Code Converter is supplied by the company's subsidiary, Frederic Electronics Corp.

The unit allows existing Baudot terminal equipment to be compatible with Ascii computer systems. The 703 has programmable input and output speeds from 37.5 to 2,400 bit/sec to match the user's communication speeds, the firm

The unit uses an integrated circuit readmemory (ROM) to perform the character conversion on a one-to-one

The 703 costs about \$600 depending on configuration, the company said. It is available in 30 days from Pacific Plantronics, 385 Reed St., 95050.

Data Monitor Prints Record

CHERRY HILL, N.J. - On-line datatransmission monitoring at up to 9,600 bit/sec is available from Spectron Corp. via the Universal Monitor. The unit provides a hard-copy record of every character sent – control or text – on a data channel. Compatible with any 5- to 8-level code and synchronous or start/ stop systems, the monitor has been re designed to copy any speed up to 9,600

Its former upper limit was 7,200 bit/sec. The monitor costs \$9,500 or \$323/mo. on a three-year lease.

Spectron is at 1060 Kings Highway N.,

ICC Cuts Modem Prices

MIAMI - International Communications Corp. has reduced prices on its 4,800, 7,200, and 9,600 bit/sec modems. The reductions range from 2% to 17% on purchases and 14% to 50% on lease

The largest cuts were applied to data sets in the 4,800 bit/sec range, while smaller reductions were announced at the other speeds, a spokesman said.

Delta Adds Displays

CORNWELLS HEIGHTS, Pa. - Delta Data Systems Corp. has added the Delta 5000 Series to its display terminal line. The 5000 series has a programmable key-board which can be modified to fit the user's application, the company said.

A single keystroke can generate messages or instructions up to 95 characters in length. The series includes the 5100, 5200 and 5300 for multidrop networks.

The 5000 Series starts at \$3,000 depending on configuration. The firm is at Woodhaven Industrial Park, 19020.

At DUA, ATT Told:

Survey Users' Illegal Interconnections

By Ronald A. Frank

Of the CW Staff
NEW ORLEANS – It is possible that illegal interconnections to the telephone network now number in the "several millions" but the Bell System has not yet devised a program to obtain such data, according to Bernard Strassburg, chief of the Federal Communications Commission's Common Carrier Bureau.

Speaking to the Digitronics Users Association (DUA) at its seventh annual meeting here, Strassburg called on AT&T to "undertake an objective survey to determine the extent of illegal interconnection and the incidence and character of actual as opposed to theoretical harm" to the telephone network.

Bell's Obligations

Reviewing Bell's claims that protection of the network requires the use of currently tariffed connecting arrangements to prevent harm, Strassburg said Bell "is obligated to supply the necessary data or abandon its dogmatic position that interconnection requires standards and procedures of the utmost vigor."

But the FCC bureau chief cautioned that subscribers "have a duty to conform to applicable tariff conditions...or run the risk of losing their service," regardless of whether the tariff is unfair or economically burdensome. In this regard he called on the telephone companies police and enforce compliance with their

Also addressing the subject of possible harm to the network, AT&T's assistant vice-president for computer communications and data services, Theodore Simis, told the DUA it is "quite possible that service can be adversely affected without causing actual harm to the network.

A great increase in customer-owned equipment could lead to a loss of equipment revenues for the Bell System, Simis said. This may increase the revenue requirement needed from other basic services, he added.

The resolution of current interconnection problems was closely tied to costs by most speakers at the DUA conference. A certification program could lessen the availability of independent equipment because of the costs of having such devices certified. Simis said.

A liberalized interconnection policy together with competition from the new specialized carriers would result in a loss of business and profits to the established carriers, according to Francis Riordan, president of the National Association of Regulatory Utility Commissioners

And such a "major cut in profits ..." would result in "yet higher rates to residential users to make up the difference, Riordan claimed. This is why Naruc is challenging in the courts the FCC decision that allowed the entry of the new



AT&T's Simis . . actual harm



FCC's Strassburg ... in harm's way

specialized carriers, he added.

As if to answer Riordan's statements, Kenneth Cox, senior vice-president Microwave Communications Inc., told the conference that Bell will never be adverseaffected by the specialized carriers. "We will not lap up all the cream," Cox said. "We will not block development of [Bell's] new high-capacity facilities."

And the specialized carriers will not cause a shift to higher rates for intrastate telephone subscribers, Cox said.

The FCC should redouble its efforts to wind up current interconnection proceedings and evolve a final policy, Cox noted. "Users clearly have a stake in the outcome of these proceedings and.. should participate to the maximum extent possible," Cox said.

He praised the National Retail Mer-

chants Association for playing a "significant part" in some FCC proceedings and individual users should do the same.

"You should not just encourage new terminals and new common carriers, but you should align yourself with them in regulatory proceedings," Cox told the attending users.

And Ralph Berglund, president of Berglund Associates Inc., observed: "The progress [made in resolving the issues of] interconnection is distinctly disappointing, if not shameful." Many of the issues that faced users four years ago are still pending before the regulatory commissions, Berglund said.

Data Test Centers And LSI Modems Planned by AT&T

NEW ORLEANS - AT&T will introduce two new LSI modems within the next year, according to Theodore Simis, vice-president for computer communications and data services, who spoke at the Digitronics Users Association conference.

The new models, which will operate at 2,400 bit/sec and 9,600 bit/sec, are now undergoing final tests, Simis said. Although not mentioned in his speech, it is believed the slower speed unit will be designated the 201C, while the 9,600 bit/sec unit will be called the 209 data

New Test Center

Bell's new automatic data test center in Dallas was also described by Simis. He said the center "can test up to 100,000 data terminals under control of a centralized computer at a fraction of the time it used to take to do the job manual-

The Dallas center is known to be a prototype site for similar terminal test centers being planned by the Bell System. The major capabilities of these test centers will be to isolate the data sets and modems from the user's telephone circuit to speed trouble shooting.

Although these centers initially will test only sites with Bell data sets, they may later be used to isolate faults at user sites with Data Access Arrangements (DAAs) and independent modems. At such installations the testing would be done up to the DAA, which is controlled by Bell and has an automatic built-in test capability, according to AT&T.

The Dallas center is presently using a PDP-11 mini and performing a limited amount of testing, using software developed by Bell Laboratories. This operais considered preliminary in nature and larger CPUs will have to be used as more sites are tested, a spokesman said.

When AT&T upgrades the capacity of the Dallas test center and adds other centers, it will be possible for the Bell operating companies to respond to a trouble call from data users with relatively quick on-line diagnostics.

AT&T will soon file an "initial construction application" with the FCC for the first stages of its Digital Data System, Simis told the conference attendees. The applications will cover facilities to provide "two-point service between five cities which should be in service by mid 1974," Simis said. The locations include Boston, New York, Philadelphia, Chicago and Washington, D.C., he said.

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A little skew (or a little edge wear, or a little dust) just doesn't get in the way. And you can write on one Nova Cassette transport and read on another. Reliably.

We use a read-after-write head configuration that automatically verifies the data you're writing, without backtracking and reading over. That saves your tape and your time.

Average capacity is 100,000 bytes per cassette. Data transfers at 1660 bytes per second (through Direct Memory Access channel, so it doesn't have to interrupt the

processor). Average speed is 30 inches per second. One, two, or three transports, power supply, and drive electronics fit in 7 inches vertical. A control for eight transports mounts on one p.c. board.

One drive is \$2,000. The second

One drive is \$2,000. The second and third are \$750 each. A control for eight is \$1,500. Software is free.

If you're an OEM, take up to 40% off everything. When Data General does a

job, we do it well.

These days, that's rare.



Page 15 November 1, 1972 Computerworld SYSTEMS&PERIPHERALS

Bits & Pieces

Univac 418 Users Can Interface IBM Disks

IRVINE, Calif. - Univac 418 11 users can interface their systems to IBM 2311- or 2314-compatible disk drives with a DC-36 Disk Controller from Telefile Computer Products.

The DC-36 connects to the 418's parallel I/O channels to control up to eight disk drives. All disks are powered by the

The controller translates all diskoriginated commands and provides eight 36-bit words of buffering and signal timing for disk/core data transmission, monitors the status of each disk drive and controls data transfers.

Delivery is 60 days.

Prices start at \$17,000, depending on quantity and options, from 17785 Sky Park Circle, 92664.

Paper Has New Source

MAHWAH, N.J. - Western Union Data Services will market paper rolls, fanfold forms and paper tape for Teletype Model 33s and 35s, GE Terminet Series and other teleprinters.

Carbonless paper rolls are available up to seven plies thick with prices starting at \$13.16/carton.

Fanfold paper, utilized by terminals having pin-feed, is available in 8-1/2 in. and 12-27/32 in. widths by 11 in. forms. Fanfold forms are packaged 3,000 sheets to a carton at starting prices of \$8.75.

Orders can be placed through a local Data Services salesman or from the firm at 16 McKee Drive, 07430.

New Technique Cuts Transport Price

PLAINVIEW, N.Y. - Infotec is offering end users and OEM customers new magnetic tape transports (TDX Series) with speeds up to 75 in./sec at a cost under \$3,500.

Presently, units with the same capabili-ties claimed by Infotec cost between \$4,200 and \$6,000.

The TDX's cost is made possible through a new tape path and balanced capstan drive system which eliminate the vacuum column and tension arms previously required, according to the firm.

The TDX Series offers 35, 37.5, 45 and 75 in./sec speeds in the same housing. Delivery is 60 to 90 days from 70 Newtown Road, 11803.

Cash Registers Get Two Options

SAN LEANDRO, Calif. - Singer Co. has two new peripherals for its computerized cash registers.

Transportable Cassette Recorder Model 825 records transactions on small magnetic cassettes for future mailing to a computer facility. The Transportable Cassette Converter Model 835 accepts cassettes from the TCR 825 and rewrites the data on 1/2-in. magnetic tape in either Usascii or Ebcdic.

The TCR 825 costs \$1,400 and the TCC 835 \$15,000. Delivery for both units is 90 days from 2350 Washington Ave., 94577.

Keane Adds Option to S/4

WELLESLEY HILLS, Mass. - Keane Associates, Inc. has added a low-speed terminal communications option to its System/4 desk-top comptuer system which permits users of the System/4 to communicate over telephone lines from one System/4 to another, or to a tele-typewriter or any other terminal device with a similar capability, according to the

Price for the option is \$24.50/mo over and above the basic rental of the System/4 processor, which starts at \$200/mo, from 36 Washington St.,

Rents for \$2,000/Mo

OCR Unit Aimed at Small Users

WHITE PLAINS - IBM's announcement of a new low-cost optical character reader further supports the views of many users that optical character recognition will become the data-entry media of the

for around \$2,000/mo the Model 3886 is priced as an entry-level machine for the small- and medium-size data-entry operation.

In addition to hand-print numbers, the 3886 can recognize letters printed in OCR-A or the OCR-B font.

IBM's reader also can read gothic numerals – normally used for ID or serial numbers on preprinted forms.

Processing speeds vary with the size and documents, which can range from 3 in. by 3 in. to 9 in. by 12 in.

Documents 3 in. by 3 in. with only

eight characters of data are read into a computer at about 5,800/hr or onto magnetic tape at about 5,200/hr.

Standard typewritten pages of 8-1/2 in. by 11 in. are entered into a computer or onto magnetic tape at approximate rates of 330 and 300 page/hr, respectively.

The unit has an internal data storage device and processor so users can process customized documents of varying sizes on the same run.

The unit can also be equipped to number each document in sequence and to mark lines where errors occur. These marks can be referenced to correct and reprocess documents.

The 3886 will operate under IBM's new virtual storage programming, Disk Operating System/Virtual Storage (DOS/VS) and, in early 1974, Operating System/ Virtual Storage 1, according to a company spokesman.

Designed for the first time user, the 3886 optical character reader will enable many users to read data from source documents right into their computer or onto magnetic tape without the interim step of re-keying data to another machine readable form, such as punched cards, according to IBM.

"Banks, insurance companies, and utilities, for example, can use the new character reader to enter preprinted, typed or hand-numbered data, updating customer records and providing up-to-the-minute information for financial and manage-

The low price and performance capability of the 3886 appear to provide a good entry-level machine for thousands of low-volume data processing installations which could not previously justify OCR, and, at the same time should be a major factor in the increasing understanding and utilization of OCR, according to



Model 3886 reads printed or typed alphanumeric data.

the President of another OCR manufac-

Under IBM's extended-term plan - which provides for a 24-mo contract rental begins at \$1,970/mo. Short-term leases are available from \$2,315/mo. Purchase prices start at \$91,000.

First customer shipments are scheduled to begin in the third quarter of 1973.

Managers 'Not Active Enough'

By Michael Weinstein

of the CW Staff

BOSTON – Senior DP managers are guilty of too much "renaissance thinking" and not enough active personnel management, according to a recent study by Arthur D. Little Inc.

If managers would treat their computer operations as a "factory floor" which produces "the EDP product," data processing productivity could improve by as much as 30%, the study claimed.

The study suggested that managers view the computer operation as containing six "line" functions - data preparation; data control; scheduling and staging; computer and hardware operations; control of output; and delivery of finished work.

By breaking the operation into components, the manager can isolate problem areas that affect the entire operation.

The report suggested three initial steps managers to identify and correct weaknesses

First, review personnel procedures to ensure incentives and recognition programs exist for operating employees. This does not mean salary incentives and esca-lation alone; "almost never, in our experience, have salaries been the only cause of general complaint.'

Second, take a walking tour through the operations area. Are conversations loud? there a great deal of motion? Are personnel constantly on the telephone? These are tell-tale signs of poor machineroom layout. It is said that kitchens have been studied more than computer rooms for improved efficiency. A walk through most installations would confirm this fact, the study continued.

Third, personally review internal paperwork. Do not do this with the idea of verifying all paperwork - job control reports, performance measuring charts, etc. give an indication of the efficiency and thought behind producing the "EDP pro-

In assessing the level of efficiency, ADL suggested managers should measure their center against 10 common indicators of poor operation:

- Regular delays in routine production
- High level of job reruns.

• Regular need to schedule extra machine time because of unplanned job overflows.

- Lack of orderly appearance of physical plant.

 • High rate of operations staff
- Lack of a clear development program for operations personnel.
- High level of data-entry errors.
- High level of keypunch or data-entry
- Limited number of internal department measurement procedures.
- Consistent requests for more hardware, or complaints of hardware inade-

These symptoms of operational disorder are likely to appear in every organization, the report counselled managers, but the degree and intensity can indicate whether problems are present.

For example, a high level of reruns is almost certainly due to carelessness in operations personnel.

overflow problems - often represented by a backlog of jobs demanding machine rescheduling – occur frequently, this suggest operations department difficulties. All too often these problems are documented as user difficulties.

"An old myth in the EDP business is that personnel should move along a career path from operators to programming and then to systems design. In the process, many fine operations personnel have been converted to marginal programmers," the study noted.

As computer installations become more complex, according to ADL, efforts must be taken to train and keep staff to run equipment in a multiprogramming environment and to deal with matters such as core fragmentation, priority schedtelecommunications, multiperipheral devices and exception conditions.

Incentives and personal concern for the well being of operations personnel are the foundation upon which good operations are built, not with salary alone. The study states "almost never, in our experience, have salaries been the only cause of general complaint."

If a manager will spend more time improving his personnel's operation, he will see a marked improvement in the system's operation, the study concluded.

Char/Sec Rate Printer Has 70

WOBURN, Mass. - The Model PT-100A printer offers users an upper- and lowercase printing capability at relatively high speeds and at a cost comparable to I/O typewriters and related output terminals, according to the developer, Printer Technology Inc.

Key features of the new machine are a 96-character font, 70 char./sec print rate — equivalent to 26 line/min at 132 col/line, ability to print 6-part forms on standard paper, disposable ink roller in-stead of conventional ribbon, inclusion of a 2-channel Vertical Format Unit (VFU) and 8-bit Usascii interface – all within the \$2,600 base price.

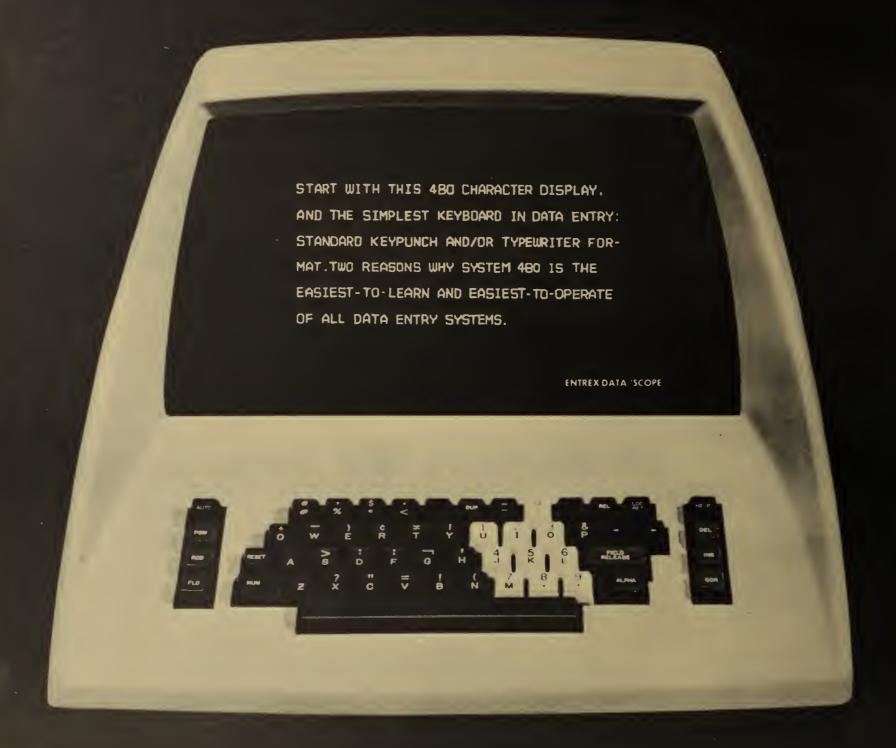
The unit's 70 char./sec print rate is five times faster than an IBM Selectric's 15 char./sec rate, even though both machines are comparably priced.

The PT-100A uses electrically timed hammers to drive the paper against selected characters on a print wheel. Using separate sets of hammers for each character set enables the printer to print several times faster than conventional impact machines - which use only one hammer and one character set, according to the firm.

Applications for the new machine include communications, word processing, text management, key-to-storage systems preparation of CRT hard copy. Its ability to print both upper-and lower-case symbols provides a low-cost editorial and typesetting capability.

The PT-100A can provide galley-proofs for manuals, reports, etc., giving the ma-chine a role as a satellite to complex phototype equipment.

Optional extras include buffers, modems, different type fonts, 8-channel VFU, plus a range of interfaces from Woburn Industrial Park, 01801. see for yourself **



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System 480 packs in more software features and capabilities than any other product in data entry. All aimed at the non-technical user who wants simple, quick training and implementation. Immediate, tangible savings. Application flexibility. Even decentralized data input.

Take input, for example. System 480 handles unlimited input record formats. Unlimited record sizes. Operators have ten program levels to work with. Changing input formats is simple.

All data is edited and checked with the source document in hand. System 480 performs every kind of edit check as data is keyed -and not at the end of a batch. Like range checking and table lookup. Multiple check digit validation. Mandatory entry and field boundary checks. Crossfooting. And more. Errors are caught when they should be caught -without the loss of a keystroke. Verification is often unnecessary.



In fact, System 480 has the simplest error correction procedures in the industry. Features like error flag insertion, searching, character strike-over capability and character or record insert/delete are all standard. Data commonly duplicated is corrected only once since it is recorded only once

Output is just as flexible. Output record formatting and reformatting is unlimited. You can explode and implode records. Emit repetitive data. Produce multi-file output from single source recording—with complete independence of format between tape and printed

System 480 has the software features and capabilities your business needs. More than enough to guarantee more throughput and lower costs-no matter what your present method of data entry



Easier training and operation:

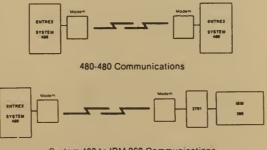
With System 480, training and operation couldn't be simpler. The keyboard is standard keypunch and/or typewriter format. Keystroking is a breeze. Data is entered just as it's read -line-by-line from top to bottom. Operators learn the system in a few hours—and are productive their first day. Using our exclusive cassette training program, new operators can be trained without disturbing others in the area.

The 480 character visual display is designed for constant interaction. Operators get discrete error messages, fill-in-the-blanks instructions and a range of labels and tags to work with. And you don't have to be a programmer to use the software. Supervisors are capable of developing their own formats (programs). Any keystation can be used as a supervisory station with password protection.

Our exclusive HELP! button and tutorial displays make it even easier. HELP! guides the operator through all normal functions and displays alternatives for any situation she's unsure of. Another reason why System 480 is easy-to-learn and easy-to-operate. And the best in the business.

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System 480 can now communicate with another System 480 or with IBM System/360/ 370 and many other business computers. You can organize your data entry the way your business is organized. Validate data as it is entered-and transmit accurate data ready for processing to another location



System 480 to IBM 360 Communications

Transmission is via leased lines or the switched telephone network. Data can be transmitted from a System 480 tape drive or disk. Records can be any desired length and blocked as needed. Data entry and verification continue without interruption during transmission. Once prepared for transmission the remote System 480 can be left unattended.

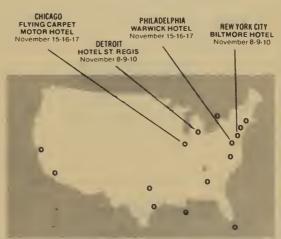
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The Novar 5-01 Auxiliary Tape Unit can be added to the 5-50 and 5-60 terminals at any time, converting them to 5-51 and 5-61 systems. Over and above the capabilities of the systems themselves, the 5-01 has edit capability as a standard feature, and can be equipped to automatically search recorded tapes at high speed, locating information by either Stop Codes, or by Records.

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Bits & Pieces

System Stores Text For Letters on Disk

SPRINGFIELD, Mass. - A computerized text preparation mass mailing system is available from LCS Corp.

The Compu-Text system prestores paragraphs of text used in identical or similar form letters or documents on random-access high-speed disk. This allows all text to remain on-line and eliminates the need to store, file and change cards or tapes, according to the firm.

Full editing capabilities allow documents to be stored for editing or revision prior to output of

The Compu-Text system is configured around a PDP8/E with I/O terminals including IBM Selectric typewriters, display units and a line printer which can output text at 200 line/min., upper and lower case.

Initial cost for the system is \$50,000 or \$1,200/mo for a five-year lease from 31 Elm St.,

Printer/Plotter Interfaces Most Minicomputers

MELVILLE, N.Y. - The Alphagraphic Printer/Plotter Model 1100 from the Datalog Division of Litton Industries functions as a line printer – 180 line/min on a 128-column line – and as a digital plot-ter – 168 resolution elements at a rate of 75/in.

The Alphagraphic can be interfaced to most minicomputers and is expected to be most useful to scientists in the prepara-tion of combined listings and graphs, according to the firm.

Unit prices for the Alphagraphic 1100 range from about \$3,900 to about \$7,100 depending on the facilities included. Delivery is 30 days from 1770 Walt Whitman Road, 11746.

EPI Expands Mini Line

ENGLEWOOD, Colo. – Electronic Processors Inc. has expanded its minicomputer line with the EPI-218 which features 18-bit word length and 92 hardwired instructions.

The mainframe can be equipped with from 4K to 24K of memory – up to 32K on an expansion chassis – three to 23 I/O device interfaces, hardware multiply/divide, hardware interrupts and/or a DMA channel.

Basic price for the EPI central processor with 4K memory, 960 nsec cycle time, I/O system, eight registers, arithmetic/logical unit and power fail protect with auto restart, plus I/O, CPU, and memory mother boards starts at \$3,490 from 5050 S. Federal Blvd., 80110

Sierra Adds Disk Subsystem

BURLINGTON, Mass. - Sierra Data Systems has added a diskfile unit to subsystems available on its SDA-770 data collection and monitoring system.

The unit provides up to 24M, 8-bit character memory with an average access time of 60 msec. Transfer rate is 97,000 word/sec

Basic price for the SDA-742 Disk File with controller and 12M char. memory capacity is \$34,000 from 217 Middlesex Tpk., 01803.

Programmable Calculator Uses Basic, Costs \$6,700

TEWKSBURY, Mass. - Users can get a complete Basic language computer system with the Wang 2200 Advanced Program mable Calculator for \$6,70 \$6,700 from Wang Laboratories Inc.

Elements of the 2200 system include a hardwired compiler, 4K initial memory, display unit and keyboard.

As an option, the user can incorporate a cassette tape unit to retrieve programs or data. The display unit is available with both the CRT and cassette subsystem, or with the CRT alone, the firm said.

The display screen presents 16 lines of 64 characters, enabling the user to view data input, program steps and resultant calculations. In addition, when "end program" is keyed, the display screen indicates the amount of unused memory still available.

By hardwiring the Basic compiler into the 2200 - using microcoding - the user can have all of memory as work area, the firm stated.

The initial 4K-step memory can be expanded in increments of 4K to a maximum of 32K within the interior space of the original calculator unit.

Customized Keyboard

The keyboard provides individual keys for letters and special function keys which can be customized by the user for any application function. Numeric, trigonometric, exponential and mathematical function keys are standard.

Correction and editing capabilities such as backspace line correction, program or segment renumbering by block insertion, single line deletion and/or replacement are included.

The system provides capability for alphanumeric processing of



Wang 2200 offers Basic language programming

data files, variable-length string variables and string arrays. Program chaining and overlays are accomplished automatically with load and overlay statements so cassette tapes and a common data statement can be used to pass variables to subsequent pro-

Error diagnostics and debugging features include pointer which shows the user where in a line an error has occurred while the error code is displayed on the CRT.

The halt/stop key allows the user to single-step a program to facilitate analysis.

Also available is the 2201 Output Writer - a modified Selectric typewriter - which functions as an alphanumeric printout unit actuated and controlled from the 2200's keyboard.

The firm is at 836 North St.,



Novar 5-51 and 5-61 Systems, with multiple tape units, perform the functions of telecommunications, teleprocessing, error-free power typing, automatic typing, and can be used for high speed interoffice terminal-to-terminal communications. When used with ATS, these systems provide for editing, insertions, corrections and re-ordering of data. A lot of capability in a desk-top unit!

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Non-Afips Groups Set Program

FJCC Seminar Looks at DP in Medicine

By a CW Staff Writer
MONTVALE, N.J. — Computer uses in the medical community will be one topic of discussion during a full-day seminar to be held in conjunction

with the Fall Joint Computer Conference next month.

The medical adjunct program is one of four applications seminars scheduled dur-

ing the meeting, Dec. 5 - 7.

The program, officially called Computers in Medicine and Health Care, is being planned by Kenneth Pierce, vice-president of Health Databeing net, a not-for-profit corporation developing and implementing shared hospital information systems



Pierce is planning the program under the sponsorship of the Society for Computer Medicine and the Southern California chapter of the Hospital Management Systems Society, a branch of the Ameri-

can Hospital Association.

This sponsorship by an "outside" society drew criticism last summer from within the American Federation of Information Processing Societies (Afips), the group which sponsors the entire joint

Anthony Ralston, president of the Association for Computing Machinery, the largest of the Afips societies, said there sufficient expertise within Afips' groups to plan such a seminar, but his objections were overruled by the planning committee.

One apparent goal of this approach, Afips has indicated, is the broadening of the attendance base to include DP people who normally might not attend a joint conference.

Pierce said the program is being designed to appeal to hospital administrators, planners, physicians, data processors and

Ifip Group Planning Mock Trial to Study Legal Issues in DP

COPENHAGEN, Denmark – A mock trial to study the "exploitation of data bases" is being prepared by a Danish law professor as part of an upcoming conference Nov. 15-17.

Mogens Koktvedgaard, a specialist on legal problems in EDP, will illustrate problems likely to occur in a case in which data center sues another which has lured away and employed personnel with "specific know-how.

Part of Data Centre '72, the trial will be heard by an international tribunal of law professors, but attendees will also be able to use time-sharing terminals to indicate their opinions.

The audience-opinion system is known as the Conference Opinion Polling System (Cops), and was developed by an international DP association known as IAG; the association will sponsor the conference at the Sheraton-Copenhagen Hotel.

IAG is the administrative data processing group of the International Federation for Information Processing (Ifip).

The trial is meant to point up the various aspects of possible new laws governing computer usage, particularly around "exploitation of data bases," conference officials noted.

The Cops system will be used to poll audience opinion on other items besides the mock trial, officials noted. The terminals in the conference area of the hotel will transmit and receive data on audience ideas immediately after formulated ques-

tions of a yes/no nature are posed.

The chief topics for discussion include users and suppliers of data services, as well as social impact and the effects of data centers on each other.

Danish IAG, the branch of Ifip with planning responsibility, has additional information, at 58 Bredgade, DK 1260, Copenhagen K., Denmark.

It will be divided into four sessions, Pierce added, to cover business computing, medical computing, hardware considerations and a case study of an 'existing facility that is in the planning stage for the future.

the site was not identified in early publicity, Afips said several ongoing problems will be

Societies / User Groups

discussed in the hopes that the audience might offer, as well as ask about solutions

A user panel in the seminar will take the theme "the DP man looks at medical computing," Pierce related, and a physicians' panel will discuss "the status of medical computing."

The medical seminar will take place Tuesday,

Dec. 5, opening day of the three-day conference in Anaheim, Calif. Information is available from Afips headquarters here, 210 Summit Ave., 07645.

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Four Patterns Followed

Curricula Theory Strengthened by Outside Work

augment academic work with practical experience had to do it entirely on their own - during summers or by part-time work during the academic year.

Schools which included actual ex-perience in their programs were con-

sidered by the "bet-ter" schools as "too vocationally-ori-

This situation is rapidly changing. A growing number of instructors of the data processing curriculum are reinforcing the theory with practical application.

Four principal approaches are util-

ized:
• Students alternate between full-

time employment and academia - with no formal academic credit for the work but compensation at the same rate of pay of any other employee of comparable experience

J. Daniel Couger

On

Education

- The student receives nominal financial compensation but is granted 10 to 15 semester hours credit during the term of employment
- A full-time student is assigned a work project for which he receives 3 to 6 hours credit
- A full-time student completes a proand receives credit as a portion of one of the required courses in the curricu-

Cooperative Program

Northeastern University (Boston) has formal relationships with organizations throughout New England, and students work full-time every other quarter beginning in the sophomore year. Instead of alternating quarters, MBA candidates are assigned two work sessions: a 13-week experience and a 26-week experience.

Dr. Warren Briggs, one of the six faculty members teaching courses specifically related to the information systems elective, reports that students typically are assigned good jobs at "the going rate of

Some 8 to 10 Co-op Coordinators work full-time on maintaining the co-op program for the School of Business, which has approximately 3,500 students. These persons hold academic rank and are a regular part of the faculty.

While a student might start work in data control or computer operations, he usually is working as a programmer or junior analyst by graduation. The work experience is required and a formal report is prepared by students at the end of each session. However, no formal credit is

Work/Study Program

Ferris State College (Big Rapids, Mich.) grants students 12 hours credit for employment in programming or system analyst jobs.

Two hundred and eighty students are enrolled in the undergraduate program and complete a 3-credit hour systems project before they begin the work/study program. However, the normal 120-credit hour degree requirement is increased to 135 hours for these students.

Dr. Walter Corvine, department chairman, says the additional hours are required for accreditation; however, he feels the accrediting association will soon allow credit for work experience. Students prepare formal reports on their

Students are paid at the trainec level and typically are employed for the summer term. "Some 95% of the students end up working for the firm that employed them during their work/study program," Dr. Corvine said.

California State Polytechnic College has a similar program.

Students work part-time for one or two quarters, usually as beginning programmers, and receive up to three credits for this work, according to Professor Ron Eaves, assistant director of the Data Processing department.

Independent Credit Projects

Students in the University of Minnesota MBA program receive five quarter hours credit for projects undertaken in the last three months of their program. They are typically team projects with 4-5 mem-

One team developed a case simulation of a teleprocessing application for Northwest Computer Services. Another team conducted a cost analysis of the computer center for the 3M Company.

billing estimating model was developed for the local gas and electric

A fourth team designed a timesharing application on security analysis for the Investors' Diversied Company.

The school also has a summer work/ study program where the student earns four quarter hours credit for work as a programmer or system analyst. The typistudent receives about \$600 per

Course Projects

Graduate students in Dr. Jim Emery's course (University of Pennsylvania) last semester were assigned to one of two teams designing a billing system for the faculty club or a cash flow analysis system for the University.

Dr. Bob Hagin's students designed an inventory system for a supermarket. Their report included the design of modules for programming. This fall Dr. Emery's classes are developing a faculty data base for the University planning system or a course evaluation system for the University.

Couger is Professor of Computer and Management Science at the University of

NSF Funding Network Seminars

Science Foundation has awarded the Interuniversity Communications Council (Educon) \$113,600 to run three two-day seminars related to a national science computer network, first proposed by at an Educom meeting last spring [CW, May 3].

The seminars will be held in Warrenton, Va. The first, on Nov. 19-21, will emphasize user characteristics and needs. The

nizational matters. And the third, on Jan. 7-9, will consider operations and funding of the proposed network.

The sessions will be led by Martin Greenberger of Johns Hopkins. The NSF grant includes funds to cover travel and living expenses of participants. Applications for the third seminar are still available from Educom, P.O. Box 364, Rosedale Road, 08540.



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COMPUTERWORLD

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Page 21 November 1, 1972 Computerworld COMPUTER INDUSTRY

CI Notes

Univac Set to Acquire EMR

NEW YORK - Univac has agreed in principle to acquire EMR-Computer of Minneapolis, Minn. The final agreement will insure EMR customers of continuity of service, maintenance and software support, according to the companies.

EMR-Computer, a division of Weston Instruments, Inc., produces medium to large-scale scientific computers for specialized systems applications.

Honeywell, Siemens Ink Traffic Pact

Honeywell Inc. and Siemens AG have agreed to develop and sell advanced computerized traffic-control systems in the U.S. and Canada.

Current annual U.S. and Canadian industry sales of an estimated \$60 million in traffic-control equipment are expected to double in five years, with most of the growth coming in advanced computerized systems, according to Clyde A. Parton of

IDC Obtains Permanent Injunction

NEWTONVILLE, Mass. - International Data Corp. has obtained a permanent injunction against KLH Associates, San Francisco, prohibiting KLH Associates from utilizing, or distributing or marketing in any form proprietary information taken from the IDC data file of computer installations in the U.S.

All other issues in the case have been resolved, J. Thomas Franklin, IDC general stated, and all the assets and good will of KLH have been transferred to CW Associates, P.O. Box 144, Babson Park, Mass., which will undertake the liquidation of such assets for the benefit of IDC

Supershorts

Four-Phase Systems, Inc. has signed an agreement with Telco Leasing, Inc. for a national lease program for up to \$4 million of intelligent terminal systems.

Q1 Corp. has appointed Auditec, Inc. as for Q1 Office Computer systems in the U.S. its first marketing dealer representative

The General Electric Co.'s support of the development of the educational timesharing system at Dartmouth College was recognized in a special ceremony at which college officials unveiled a plaque commemorating GE's gifts of computer equipment to the college.

That marketing agreement between Boothe Computer Corp. and Genesis One Computer Corp. [CW, Oct. 18] doesn't mean that Boothe is closing down its own offices. Boothe estimates its own offices in major metropolitan areas will account for 80% of sales, with Genesis One offices in other areas providing 20%

How to Stop Monopoly?

Different Views Greet Justice Plan

By E. Drake Lundell Jr. Of the CW Staff

The computer industry was split down the middle last week over the Justice Department proposal to break up the industry giant, IBM, into an unspecified number of "discrete" parts.

One side believes the breakup would foster competition, and therefore would be good for the industry, but the other side indicated that dealing with more than one IBM might be harder than dealing with the present organization.

Both sides, however, expected to see little if any concrete action on the government's proposals within the near

Several sources indicated that IBM may be able to put off the entire issue if it can get a separate trial on just the market definition issues in the case

"We have stressed the need for meaningful structural relief to restore competition to this vital industry," William C. Norris, president and chairman at Control Data Corp. said.

Noting that CDC was also suing for the breakup of IBM, he added, "It is heartening to note that the government recognizes that need, and is now moving vigorously toward such relief.

"However," Norris stated, "industry has been changing and we must insure that any relief obtained will be sufficient to prevent IBM's dominance of the growing complementary markets such as the semiconductor business, time-sharing and data services, programming, terminals and communications equipment.

"We fear that the divestiture alone might not be sufficient, but we recognize that all of the details of the government's proposals have not been stated and that restrictions on 1BM's extension of its dominance into these related markets may be provided for.'

Another source in the industry agreed that the breakup would be good. would rather compete with five or six small IBMs than with one that dominated the industry with 70% of the shipments,

'The smaller companies might even be able to get together on industry wide standards, and not just have to accept standards made by one giant company,

Another disagreed, however. "Even if IBM is broken up into five or six parts, he said, "each part would be a dominant influence in the industry and would have a larger market share than the other mainframe makers. Who could stop them from getting together surreptitiously and controlling the market?

One peripheral maker saw the planned breakup in an ambivalent manner.

Univac Posts Record Earnings, NCR Manages Nine Month Profit

posted good financial results, with both Sperry Rand and NCR noting improved order rates in the first nine months of the

Sperry Rand Corp. revealed record second quarter earnings as well as six month earnings and revenues, noting a 30% rise in DP orders for its Univac Division since January.

NCR managed earnings of \$4.4 million in its third quarter, down slightly from the same period last year, but enough to combine with \$2.8 million second quarter earnings to bring the firm into the black for the nine months, thus overcoming the \$6.8 million loss in the first quarter.

Orders for the year to date are up 9% over last year, with the greatest increases in DP equipment and accounting machines, the firm said.

At Sperry Rand, second quarter earnings rose a whopping 75% over those of the comparable year-ago period, with earnings totaling \$19.5 million or 57 cents a share compared with a restated \$11.2 million or 33 cents a share.

Revenues reached \$529.2 million from \$406 million in the period last year.

In the six months, earnings rose 54% to \$37.4 million or \$1.09 a share compared with \$24.4 million or 71 cents a share in the same 1971 period.

Revenues topped the billion mark, up from \$820 million last year.

Third Ouarter Report

NCR's third quarter report showed earnings of \$4.4 million or 19 cents a share on revenues of \$389.7 million, compared with the same year-ago period, when earnings were \$4.4 million or 20 cents a share on revenues of \$354.1 million.

Added to the second quarter earnings of

were enough to overcome the deficit. allowing NCR to post nine month earnings of \$396,000 on revenues of \$1.1 billion. In the same 1971 period, NCR's earnings reached almost \$17 million on essentially the same revenues.

'The costs of phasing out older products and starting up production of new products, plus the realignment of several major manufacturing operations, con-tinue to affect profits adversely," an NCR spokesman said.

"These higher than normal costs are expected to continue during the remainder of 1972 and the early part of next year, but should result in important long-term benefits," he continued.

See Related Story on Page 25

"I'm glad they have taken the approach of dividing IBM into a lot of small companies capable of offering a complete line," he said, "because if they broke it up into a mainframe company, a peripherals firm, a software house and so forth, each of the pieces would control that industry segment.
"But at the same time, if there are no

good industry standards developed, it will be hard to make plug-to-plug compatible equipment if each of the smaller companies sets, its own interface standards.

"It could be a real disaster if the government let that happen in the future. The cure would definitely be worse than the disease," he added.

<u>Growing Market Seen</u>

Europe Contains 27% of DP Base

BOSTON - Almost 27% of the total computer equipment market lies in Europe, Patrick J. McGovern, president of International Data Corp., said last week during a traveling seminar on European marketing opportunities sponsored by the computer industry research

At the end of 1971, there were just over 32,000 CPUs installed in Western Europe or about 22.4% of the world wide installation total, and another 6,665 machines installed in Eastern Europe

Germany was the best market for computer equipment in Europe, he indicated, with installed equipment valued at around \$2.9 billion, followed by the UK with \$2.5 billion, France with \$2.3 billion, the USSR with \$1.5 billion, and Italy with just over \$1 billion.

At the same time, he indicated that European countries had not achieved the computer penetration as measured as a percent of the gross national product as found in the U.S.

Considering the ratio of computer installation value to GNP with the U.S. at 100, Germany has a ratio of 52, the UK a ratio of 70, France a ratio of 48, Italy a ratio of 38 and the USSR with a ratio of

This means that out of the total European market the USSR needs \$13 billion more CPU investment to reach the U.S. level, he said.

Germany needs a \$2.7 billion increase, France needs a \$2.3 billion increase and Italy needs a \$1.7 billion increase from the present installation level.

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Australian DP Growth Slows

SYDNEY, Australia - The growth rate of the Australian computer industry in terms of the total number of machines installed was slowed substantially in the year ended April

Figures show an overall increase of 9.1% in the period, in sharp contrast to an increase of 26.5% the previous

In terms of actual machines installed, the total population was 1,120 at the end of the most recent period, an increase of 94 in the 12-month period.

Only one mainframe manufacturer, Burroughs, improved its growth rate in the latest period compared to the year ended April 1971. Burroughs' rate was 25% in 1971-72 compared with 12% in the 1970-71 period.

Every other manufacturer saw its growth rate fall, although several of these tended to return to a more normal rate after very sharp jumps in the 1970-71 year. Honeywell, NCR and Univac were such companies.

One significant feature was the net loss in installed machines attributed to both 1CL and 1BM. The latter, with 289 machines installed at the end of the latest period, is still the leader, but its total the year before had been 309. ICL, with 151 units installed, is back to its 1969-70 figure after a total of 162 in 1970-71.

The mainframe manufacturers shape up as follows: IBM (289), Honeywell (186), ICL (151), NCR (124), CDC (51), Univac (43) and Burroughs (35).

the minicomputer companies, Digital Equipment still has the most installed machines but is losing some of its lead.

The growth of Hewlett-Packard has been particularly noticeable. Nevertheless DEC's total installations still exceed the combined total of HP, Fairchild and the survey's miscellaneous group of smaller suppliers. Of this latter group, Interdata's total of 11 machines installed in just one year's marketing is significant.

European Market Is Conservative, Reguires More In-Depth Service

By a CW Staff Writer
TULSA, Okla. — "The European is perhaps a little more conservative in his approach...he wants proof that you can do a good job not 100 miles away, not 1,000 miles away, but there on his doorstep," observed Douglas C. Cornwall, president of Telex International Computer Products during a recent interview.

As a result, when Telex formed its international division about 18 months ago, it decided to approach the market country by country, ensuring sufficient depth in each to do a "proper job," or

not go at all.
"We've even turned down orders" from potential customers in countries thought we wouldn't go into for quite a while," Cornwall added.

Telex now offers marketing and main-

tenance in the UK, Germany, France, Switzerland, and, most recently, Italy.

Telex is moving toward offering a complete product line and plans to offer disk drives, printers and 370 memories, the firm handles the Ampex line of 360

Although the concept of "buying inde-pendent" was new when Telex entered the European field, the "market is just as open to the peripheral companies as it is in the states, provided the peripheral manufacturer can offer good service and main-

tenance," Cornwall said.

Telex recruited its maintenance engineers before its sales staff, recognizing that good service is a prime requisite of customer retention.

When orders were obtained, "we could say we service the equipment. "This has gone over very well, because people have really appreciated it."

More Loyal?

Buying peripherals separately often "requires more thought on the part of the European DP manager" possibly than on the part of his stateside counterpart, but 'European customers generally are more loyal to their supplier, regardless of who that supplier is," he added.

There are very few installations with peripherals from more than one supplier,

he said.
"The European market is so mented, with its own customs and tariff barriers, that it's not easy to set up an organization, for example, in London and handle Sweden at the same time, if you want to do it properly," Cornwall observcd.

"A lot of companies have come to Europe in the belief that if you put a man here and a man there in another country. you've got an operation. This is not the case. An end-user organization is expensive to set up. You either do the job properly or not at all," he noted.

The Telex staff in each country is comprised of nationals. "That's the only way to market over there," he added.

Foreign Orders & Installations

Companie General Geophysique, Paris, has ordered a Control Data Cyber 70 Model 72 for seismic DP applications at its Canadian subsidiary.

The Australian National Line, a shipping company, has ordered a Honeywell Model 2050 to handle an on-line passenger reservation system and to monitor container movements throughout Australasia.

An Advanced Memory Systems add-on memory has been connected to an IBM 360/50 at Adaps Ltd., Melbourne, Aus-

An IBM 360/195 has been installed at the IBM Japan Ltd. Computer Services Center, Tokyo.

Scan Optics Inc. has made its first shipment of its 20/20 optical character reader to Mitsui & Co., Japan.

Codex Corp. has received an order for Codex 4800 data modems from the Bundesanstalt fur Flugsicherung, the West German Federal Air Administration. The modems will be used throughout the country to transmit weather and air traffic information to air controllers.

Establishments Vanden Borre has installed an NCR Century 200 system for inventory management, branch accounting, cash audit and vendor and customer accounting.

Datacrown Ltd., a Toronto service bureau, has ordered two IBM 370/168s to replace its Model 165.

The Tokyo Tomin Bank has ordered two NCR Century 300 and 178 NCR 270 financial data terminals for an on-line system to link its 58 branches with Tokyo headquarters.

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Wider Use Held Back

Users 'Ignorant' of Minis in Industry

BOSTON — One of the major problems retarding greater use of minicomputer systems in the industrial field is a lack of understanding, according to D.A. Cassell of Computer Logic lnc.

Cassell, in a paper prepared for delivery here at the Northeast Electronics Research and Engineering Meeting (Nerem) this week, noted the mini has been "one of the principal contributors to a quiet revolution in systems design concepts: the distributed computer system."

But this technique has not found wider industrial use, he said, partly because of a "lack of understanding on the part of users — an appreciation of the potential and the limitations of computers and an appreciation

of the problems encountered in developing such systems."

Cassell said the problem was diminishing somewhat, but the underlying basis for the problems was that most DP managers receive their training in the world of business applications and have a hard time understanding the differences in the industrial world.

"As a result," he said, "we sometimes find another type of problem—the attitude that managers are knowledgeable about computers in manufacturing as a consequence of their knowledge of business DP."

Another problem in the development of manufacturing applications for computer systems

is the management of systems development.

"Automation projects, more often than not are over budget and delivered late," pitfalls which can only be avoided by careful planning, he indicated.

But, he noted, even carefully planned projects are often subject to failure.

"Many project managers do not know how to plan and control their projects. All too frequently managers are also subjected to pressures from higher levels of management that force them to take shortcuts that get them into trouble later," he said.

The 26th annual Nerem show runs Nov. 1-3 at the John B. Hynes Civic Auditorium and the Sheraton-Boston Hotel here.

Reduced Costs Seen Key to POS Growth

BOSTON - Suppliers of point-of-sale (POS) systems might not find as large a market as they expect, according to a paper to be delivered here this week at the 26th Annual Northeast Electronics Research and Engineering meeting.

An analysis of the marketplace indicates the market will not support a proliferation of suppliers, according to the paper by D.C. Leonard of TRW's Systems Application center.

There is a conflict between the cost of the POS systems currently offered and their value to the potential user, Leonard said, pointing to one principal factor: users have not analyzed the true value that POS systems can offer their operations.

Great Expectations

As a result, "unless new technology and tariff developments result in significantly reduced costs, demands for on-line POS systems might not develop as anticipated," he warned.

As an example of how retailers are not analyzing the true value of these systems, Leonard pointed to the common credit-

authorization application which is becoming widely used.

"Value is generally equated to reducing credit and fraud losses," he said. However, he continued, as system costs approach the magnitude of the costs savings, the value of the system approaches zero.

"Secondly, as the losses are reduced, the relative costs of the system increase and the relative value decreases."

The result, he said, is that many retailers attempt to slash

their POS operating costs as the losses are reduced. Since most costs are not proportional to usage, he said, the value "decreases."

The way to solve the dilemma, he said, is to expand the functions that can be performed by the POS systems in use.

"In this way, the value function can be extended to include other 'cost-reduction' terms and the total system's costs can be distributed over a larger base, thus reducing the relative cost assigned to each application."

Broker Orders Bunker Ramo Units

Bunker-Ramo Corp. has been awarded a contract to supply all 84 offices of E.F. Hutton & Co. with market information systems. Bunker Ramo will provide price volume and statistical data from 22 exchanges and other sources.

The Army's Safeguard System Evaluation Agency has leased a Univac 1106 for use in evaluating man's ability to efficiently operate the Safeguard technical command and control consoles.

Computer Sciences Corp. has received a three-year contract to develop information systems for the Southern California Edison Co.

McDonnell Douglas Automation Co. has received a long-term \$2.5 million contract to provide financial DP services for seven

Orders & Installations

hospitals operated by the Sisters of Mercy of the Union, Province of St. Louis. The hospitals will have terminals linked to the McDonnell Douglas center.

National Data Industries (NDI) will supply communications terminals and related equipment to Harvard University and the University of Massachusetts under contracts totaling \$120,000. NDI will also provide on-site service personnel.

TRW, Inc. has renewed its lease with Randolph Computer Corp. for 33 months. The lease covers 24 IBM 360s and a 370.

Motorola has received a contract for 44 Totalscope II modular displays from RCA Aerospace Systems Division for use in the Air Force Tactical Information Processing and Interpretation Program.

Honeywell has received a contract from Donovan Construction Co. for systems integration of equipment for the planned freeway traffic control system of the Minnesota Highway Department

Dataspecs Computer Services, Inc. has leased an IBM 360/30 from Com-Mark Inc.

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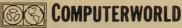
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Caveat Vendor

How Not to Sell Computers to the U.S. Government

Special to Computerworld

In general, the Federal government tries diligently to give all vendors a fair shake. However, IBM has recently won two "competitive procurements" in the government and it is most interesting to recap just how this happened.
On Oct. 13, 1971, the Army issued

Request For Proposal No. DAHC26-72-R-0006 for the replacement of peripherals on 37 360/30 installed systems.

This particular procurement, Basops, had its beginnings in February 1970 when the Office of Management and Budget (OMB) directed General Services Administration (GSA) to coordinate replacement of installed leased peripherals with plug-to-plug compatible models at lower prices than IBM charged. In March 1971, GSA awarded contracts

to implement this directive, but not to

It seems when IBM learned it had not been awarded a contract by GSA, it began to offer consolidated proposals to many government users for purchase-conversion of installed peripherals at substantial savings over IBM Federal Supply Schedule (FSS) prices.

In late spring 1971, IBM made a similar type of consolidated price proposal to the Army on Basops. IBM proposed that the Army buy all installed devices (about 340) on a five-year installment plan for about \$15 million.

About that time, the now-defunct Computer Peripherals Manufacturers Association (CPMA) heard of the proposal and filed a protest with the General Accounting Office (GAO).

This protest action stiffened the government and subsequent events indicate the Army decided to conduct a competitive procurement. Accordingly, the Basops

RFP was issued and a number of proposals were received.

In following these procurement activities, the reader should know only a handful of vendors, including IBM, really understand how the government procures DP equipment.

The Basops RFP was silent on two

Viewpoint

major components of a government proresidual value and cost money. In the written questions and answers, one vendor asked whether residual value would be considered. The Army responded "yes" without amplification. Residual value is the value of the equip-

after the stated life cycle elapsed. To date, no one seems to know how residual value was computed. The bidders most probably cannot answer these questions:

- What was the residual value of any offer?
- How did it compare to IBM?
- Was residual value discounted under the present value concept?
- Was IBM's residual value computed on its outright purchase plan or on its installment purchase plan?
- If on the installment purchase plan, what month was used for computation of title by the government?

Vendors were not told in the RFP that cost of money would even be a factor in cost evaluation. Yet when losing vendors were told they lost, they were informed that mandatory provisions in Army Regulation (AR) 37-13 were used in evaluacopy and did not know what the AR

over the life cycle of a project be discounted. Thus, if Vendor X proposed of all items at \$10.1 million while IBM proposed a three-year installment plan at \$10.7 million, IBM wins because of a discount rate applied to funds spent over a number of years.

That is what happened. A \$10 million contract slipped out of the bag for the plug-to-plug vendors.

IBM knew the ground rules before it got involved in the Basops procurement. Had the other vendors done their procurement homework, the Basops procurement could have been much more competitive. Caveat Vendors!

DCA Procurement

The case of the Reston, Va., Simulation Center procurement conducted by the Defense Communications Agency (DCA) can be called an advanced course in pulling wool over vendors' eyes.

DCA wanted a large system in the \$2 million-plus range. Early in January 1972, DCA was granted a delegation of pro-curement authority from GSA for this equipment.

particular vendor stayed in the competition until benchmark time, then dropped the ball. It proposed a dual CPU configuration, which passed the benchmark. This vendor also ran the benchmark with the same system less one CPU, but DCA did not tell the vendor his single CPU passed the benchmark. The vendor did not ask and the vendor did not even formally propose the single CPU system. The RFP implied DCA wanted to buy

the most powerful system it could get for \$2.2 million or less. However, it was not more specific on weighting price/ performance factors.

DCA made the award to IBM for a

370/155, priced at just under \$22 million. This was at least \$200,000 higher than the price of the unproposed single CPU system but less than the proposed dual CPU system.

DCA awarded the contract in June 1972, added more disk units before the other equipment was installed, and added more memory. This increased the cost by approximately \$629,000.

Thus, before installation, the contract was worth \$2.81 million. This is much more than prices proposed by other vendors and is a blatant violation of regulations concerning equipment upgrades.

Finally, DCA awarded the total system to IBM. The numerous items such as disk packs, disk drives, core memory, tape drives and printers are available at considerably reduced costs from plug-to-plug suppliers.

The lessons to be learned are:

- GSA proved to be ineffective in review of these cases
- GSA should conduct these procure-
- The Federal agencies did not appear to put all vendors on an equal footing
- GSA should have reviewed these procurements again prior to award
- The losing vendors expended large sums of money in a futile effort to compete
- Losing vendors were generally naive and uninformed
- Before attempting to win a Federal government procurement, vendors should know the regulations governing this huge

Caveat Vendor!

Lynn Bateman is with Federal Marketing Counsellors, Inc., a firm that provides DP companies with advice on government procurement procedures.

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Little Agreement On IBM's Impact In DP Industry

By Marvin Smalheiser Special to Computerworld

LOS ANGELES – Proposals that IBM be broken up, regulated like a utility and just left alone were made by panelists at a recent meeting debating the impact of the computer giant on the industry and the user.

The three panelists, Dan McGurk, president of the newly formed Computer Industry Association; Robert Patrick, an independent consultant who has worked with IBM for many years; and Frank Wagner, executive vice president of Informatics, agreed however that IBM is probably the best run company in the world and has a lot of satisfied users.

Debating at a meeting of the San Fernando Valley Chapter of the ACM, McGurk, former president of Xerox Data Systems, urged all segments of the computer industry to get together to work out a way to handle IBM's monopoly position before economists, lawyers and legislators do it for them.

McGurk said the Justice Department has plans that would call for breaking IBM up into several separate, self-sustaining entities that would be com-pletely integrated. He cited mainframe, peripherals and service as examples.

He said the only logical way he saw to break up IBM would be by product line, forming, for example, a computer company making 360/40s and 370/145s. Patrick argued that IBM has

been a benign influence on the industry and cited instances where its design and marketing of computers has actually helped competitors.

IBM, he said, has shown no slackening in its effort to be competitive and it is not free to increase prices at will, since users are a potent force and expect an increasing profit/performance ratio.

Wagner described IBM's dramatic growth toward a monopoly position and predicted it would be impossible to compete with it in 20 to 30 years.

But he said it doesn't make sense to break up IBM because that would be harmful to users.

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Fall Joint's dates changed. So did ours.

FJCC show dates are now December 5, 6, 7, 1972 in Anaheim, California.

Computerworld will have 3 issues covering the Joint. The new issue dates will be:

November 29th

FJCC Preview Issue Color Closing - Nov. 10. B&W Closing — Nov. 17.

The Preview Issue comes out the week before the Joint opens - with all the latest pre-show news.

December 6th

FJCC Show Issue Color Closing - Nov. 17.

B&W Closing - Nov. 22.

The Show Issue has early

show news. December 13th.

FJCC Wrap-up Issue Color Closing - Nov. 22. B&W Closing - Dec. 1. The Wrap-up contains all the Show news... while it's still

Computerworld will distribute over 4,000 bonus issues of the Preview and Show Issues during the Show.

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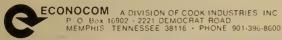
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Package Leasing, ISS Cited

Itel Earnings Resume Upward Trend

of Itel Corp.'s 7330 disk drive systems and profitability of the Computer Products Division's package lease program were a couple of factors cited by President Peter Redfield which contributed to putting the firm back in the black in the third quarter, after a \$2.8 million six month

But the major reasons for that loss were start-up costs on the 7330 and the cost of forming a marketing organization for the Computer Products Division, he said

In the third quarter, earnings totaled \$232,000 or 3 cents a share on revenues of \$23.1 million compared with the year-ago when earnings were \$77,000 or 1 cent a share on

> Lease -Sub-Lease

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SAN FRANCISCO - Deliveries sales of \$25.5 million. Fourth quarter earnings are expected to "more than offset" the six month loss, according to Red-

> The nine month results show a loss of \$2.6 million or 35 cents a share, on revenues of \$62.7 mil-lion. In the same 1971 period, the firm earned \$3.3 million on \$81.1 million in revenues.

'73 Earnings Look Good

Redfield expects the boom to continue. "Though it's too early tell for certain, we expect 1973 earnings to exceed our previous record of \$1.10 a share in 'he said.

Itel's manufacturing arm, Information Storage Division, is delivering its 7330 disk drives, which were in the development

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and "ISS will be shipping an average of over 400 devices a month, compared with fewer than 100 a month during the first six months," he said.

Since the introduction in May of Itel's Computer Products Division's package lease program, orders of more than \$30 million at IBM equivalent prices have been received, Redfield said. The plan enables users to lease IBM CPUs and Itel peripherals from one source.

All Divisions Profitable

"One of the significant things about this turnaround is that all of our divisions were profitable in the third quarter," Redfield

Itel is currently "in its strongest cash position ever. We have adequate cash reserves to finance growth of our current activities and substantial funds available for new endeavors," he observed.

He expects Itel will soon announce the acquisition of a computer service organization, he

Display Sales Boost Hazeltine Turnaround In Third Quarter

GREENLAWN, N.Y. - The Hazeltine 2000 display system is proving a hefty contributor to Hazeltine's coffers.

The Industrial Products Division accounted for about 25% of the firm's business, and in the nine months of 1972 shipped about \$11.2 million worth of equipment - more than double shipments a year ago, the firm

Backlog Up

The 2000 system accounted for about 60% of the Industrial Products Division shipments, according to Hazeltine. Total backlog as of Sept. 30 amounted to \$93 million, up from \$55 million in January, the firm said.

In the quarter, Hazeltine revenues rose to \$13.3 million from \$7.2 million a year ago, and earnings before extraordinary credit totaled \$88,000 or 5 cents a share, compared with a loss of \$163,000 or 8 cents a share last

There was a \$3.3 million special credit this year from sale of real estate.

A loss of \$178,000 in the quarter was charged against product costs for delayed deliveries, primarily on the Scan Converter Avionics Systems contracts with the Air Force and McDonnell Douglas.

Redcor Out of Bankruptcy

CONCORD, Calif. - Redcor Corp. said its proposed Plan of Arrangement under Chapter XI of the Bankruptcy Act has been approved and a final order of confirmation entered.

The plan provides for Redcor to continue operations through its Zeltex subsidiary here. The plan provides for a recapitalization of the company with the secured creditors receiving 75%, the unsecured and administrative creditors receiving 20% and the present shareholders retaining 5% of the common stock of the reorganized company.

Nickels & Dimes

A large no-load income mutual fund, Financial Industrial Income Fund, made an initial commitment of 10,000 shares of common of Burroughs during the quarter ended June 30, for about \$2.2 million.

\$\$\$

Computer Products, maker of interface equipment and power modules, has recorded its fourth consecutive profitable quarter as of July 2. Incoming orders for the first half reached \$1.2 million from \$613,046 secured in the 1971 period.

\$\$\$

Earnings did not keep pace with the increase in second-quarter revenue at Tally because of a lower gross margin created by product mix and heavy expenditures for a new OEM printer. \$\$\$

Data Recognition attributes its six month \$245,395 loss to the slower than expected development of segments of the credit card industry and development costs of a new OCR product, which it plans to unveil sometime this quarter.

At last...again — Kappa Systems, a systems analysis and management consulting firm, had its first profitable year since 1969. Earnings totaled \$29,651.

\$\$\$

Moving right along, Compuscan has installed a total of 46 Model 170 OCR systems, up from 14 in April, and has expanded its bank credit line to \$2.5 million. Earnings for the second quarter are projected to exceed the \$106,864 in the first quarter.

\$\$\$

Terminal Data has postponed its proposed offering of 300,000 shares because "current market conditions are inappropriate.'

\$\$\$

Boothe Computer Investment plans to sell 90% interest in its portfolio of 11 venture capital investments to the First National Bank of Chicago for \$3.2 million. Boothe will retain a 10% interest in the portfolio.

\$\$\$

Revenues from DPA's DP operations reached a record level for the nine months ended Aug.

Earnings, Revenues Climb in Half, **Quarter Periods at Data Products**

WOODLAND HILLS, Calif. -Earnings and revenues were up at Data Products Corp. for the quarter and six months ended Sept. 23, with six month revereaching a record \$27.5 million.

Earnings, before special credit, totaled \$432,000 or 6 cents a share compared with \$87,000 or 1 cent a share a year ago. After tax credits and other items, the figure jumped to \$757,000 or 11 cents a share from \$217,000 or 3 cents a share.

In the quarter, earnings totaled \$246,000 or 4 cents a share compared with last year's loss of \$3,000. Revenues rose to \$13.6

million from \$11.1 million.
"The incoming order rate has strengthened, and the backlog of

firms orders on hand at the end of the first six months is about \$26 million, an increase of \$2.5 million since the beginning of the year," observed President Graham Tyson.

Operations in Englewood, Colo. are being moved to Woodland Hills. The Dublin, Ireland manufacturing capacity is being doubled, and will handle line printers as well as core, Tyson

Overseas sales efforts, both in Japan and Eastern Europe, "have been successful recently and significant orders for equip ment have been received. In addition, long-term licensing arhave been estabrangements lished in both market areas," he

Earnings Reports

CLARY Six Months Ended June 30 a1971

a1972 \$.13 5,989,000 b94,000 207,000 Shr Ernd

a-Restated to Include the results of Alaska-North Rapid Mobile Homes Inc., acquired June 30, 1972. b-Tax loss carryforward. c-Consists of \$308,000 tax loss carryforward and a \$421,000 gain on sale of future roy-alties and net assets of an operating division.

ELDORADO ELECTRODATA
Three Months Ended July 31
1972 1971
ar Ernd \$.20 ...
evenue 2,506,235 \$930,1
arnings 206,375 6

1972 1971 \$.05 \$.08 33,466,000 26,380,000 289,000 460,000 Shr Ernd

PLANNING RESEARCH Year Ended June 30

ar Ended June 30 a1972 b1971 \$.50 83,312,000 66,193,000 c590,000 d10,289,000 3,248,000 (6,828,000)

a-Includes operations of International Reservations Corp. b-Restated to reflect acquisitions on a pooling-of-interests basis. c-Credit; gain from a portion of a 1971 reserve for losses that was not used, less a charge related to discontinuance of the company's 50%-owned European opera-

tions. d-Charge; related to startup costs of the company's reservations and real estate services.

BOLT BERANEK & NEWMAN

	1972	1971
Shr Ernd	\$.64	\$.0
Revenue	18,924,400	16,571,50
Disc Op		(438,800
Spec Chg		842,00
Earnings	790,100	(730,500

	1972	1971
Shr Ernd	\$.06	
Revenue	1,024,000	\$144,00
Earnings	104,000	(352,000

TIME SHARING RESOURCES Year Ended May 31

	1972	1971
Shr Loss	\$.13	\$.30
Revenue	502,465	230,891
Loss	99,803	232,528

DASA Nine Months Ended July 31 1972

Shr Ernd	\$.04	
Revenue	8,416,000	\$12,800,000
Tax Cred	64,000	
Earnings	134,000	(116,000)

DEARBORN-STORM Three Months Ended July 31

	1972	1971
Shr Ernd	\$.50	a\$.39
Revenue	11,706,000	9,860,000
Earnings	1,352,000	1,034,000
9 Mo Shr	1.32	a1.04
Revenue	33,635,000	28,021,000
Earnings	3,560,000	2,811,000

a-Adjusted for two-for-one stock split in November 1971.

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Computerworld **Stock Trading Summary**

DAY, OCTOBER 26, 1972

All statistics compiled, computed and formatted by TRADE #QUOTES, INC Cambridge, Mass 02139

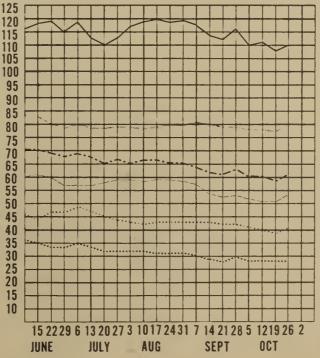
772 CLOSE WEEK WEEK

			-			G PRICES	
X C	1	972 NGE	C	PRI(LOSE T 26	CE WEEK NET		•
Н	SOFTWARE &	1)		1972	CHNGE	CHNGE	
0 A O N O O O	ADVANCED COMP TECH APPLIED OATA RES. APPLIED LOGIC AUTOMATIC OATA PROC BRANDON APPLIED SYST COMPUTER OIMENSIONS COMPUTER OIMENSIONS	1- 4- 1- 72- 1-	3 7 4 99	2 4 2 96 1 6	1/8 3/4 7/8	0	+5.8 +6.4 +4.7 +7.3 +14.2 0.0 +57.1
0 0 0 0 0	COMPUTER NETWORK COMPUTER SCIENCES COMPUTER TASK GROUP COMPUTER TECHNOLOGY COMPUTER USAGE COMP AUTOMOT REPORTS COMPUTING & SOFTWARE	7- 5-	10 2 8 14 9	4 8		+ 1/2 0 0 - 3/8	+15.3 +10.8 0.0 0.0 -4.0 +26.9 -0.8
0 0 0 0 A N 0	COMRESS COMSHARE OATATAB EOP RESOURCES ELECT COMP PROG ELECTRONIC DATA SYS. INFORMATICS	1- 5- 5- 2- 1- 43- 5-	9 8 5	2	1/4 3/4 1/2 1/4 3/8 1/2 3/8	+ 1/2 0 - 1/2	+25.0 +6.8 0.0 -18.1 -8.3 -5.1 -2.2
0 0 0 0 A 0	1.O.A. OATA CORP KEANE ASSOCIATES KEYOATA CORP LOGICON MANAGEMENT OATA NATIONAL CSS INC NATIONAL INFO SRVCS	1 - 4 - 7 - 4 - 4 - 8 - 2 -	13 9 10		3/4 1/4 1/8 7/8	0 - 1/4 - 3/8 + 1/4 + 5/8	-11.1 0.0 -2.0 -6.1 +6.2 +2.3 +25.0
P N O O D O	ON LINE SYSTEMS INC PLANNING RESEARCH PROGRAMMING METHOOS PROGRAMMING & SYS RAPIDATA INC SCIENTIFIC COMPUTERS SIMPLICITY COMPUTER	8- 6- 20- 1- 5- 2- 1-	2 4 2 2 5	21 1 23	1/4 3/4 1/2 1/4 1/4	- 3/4 - 1/8 0 0 +2 1/4 + 1/8	-3.2 -1.8 0.0 0.0 +10.7 +6.6 0.0
0 0 0 0 N A	TBS COMPUTER CENTERS TCC INC TYMSHARE INC UNITED OATA CENTER UNIVERSITY COMPUTING URS SYSTEMS	1- 7- 5- 13- 6-	3 11 8 26 10	1 9 6 12 7	1/4	0 0 +1 3/8 0 - 1/4 - 1/8	0.0 0.0 18.0 0.0 -1.9 -1.5
N O N O O A	PERIPHERALS ADDRESSOGRAPH-MULT ADVANCED MEMORY SYS AMPEX CORP ANOERSON JACOBSDN ATLANTIC TECHNOLOGY BEEHIVE MEDICAL ELEC BOLT, BERANEK & NEW	34- 12- 5- 5- 1- 1-	49 23 15 8 11 6	40 18 6 3	1/4 1/8 1/2 1/4 1/4	+ 7/8 - 1/8 - 1/8	+5.2 +8.9 +16.6 -3.4 -33.3 +31.5 +9.3
N A O O O A	BUNKER-RAMO CALCOMP CAMBRIDGE MEMORIES CENTRONICS DATA COMP COGNITRONICS COMPUTER COMMUN. COMPUTER EQUIPMENT	6 - 2 - 1 -	15 27 5	10 9 21	1/4		+1.2 0.0 +8.3 +7.5 -14.2 -4.0 -4.5
O A A O O O N	COMPUTER MACHINERY COMPUTEST OATA PRODUCTS CORP OATA RECOGNITION OATA TECHNOLOGY OI/AN CONTROLS ELECTRONIC M & M	2 - 0 -	9 7 5	3 3 1 2 4	3/8 7/8 7/8 1/4 5/8 1/2 1/4	+ 1 1/4 + 1/8 + 1/8 0 - 1/8 0 + 7/8	+3.3 +3.3 0.0 -4.5 0.0
0 0 N N 0 0	FABRI-TEK GENERAL COMPUTER SYS GENERAL ELECTRIC HAZELTINE CORP INFOREX INC INFORMATION OISPLAYS LUNDY ELECTRONICS	7- 59- 7- 20- 1-	13 36	7 63 7 20 1	7/9	+ 1/8 - 1/4 + 2 - 3/8 - 1 0 + 1/4	+3.7 -3.2 +3.2 -4.6 -4.7 0.0 +2.7
0 N A N 0 0	MANAGEMENT ASSIST MEMOREX MILGO ELECTRONICS MOHAWK OATA SCI OPTICAL SCANNING PERTEC CORP PHOTON	1- 16- 15- 14- 6- 8- 6-	16 17	16 16 6 8	1/2	-1 5/8 -	0.0 +4.8 -5.1 +9.1 0.0 -15.8 -1.4
A 0 0 0 N 0 0 0	POTTER INSTRUMENT PRECISION INST. RECOGNITION EQUIP SANDERS ASSOCIATES SCAN OATA STORAGE TECHNOLOGY SYCOR INC	7- 4- 5- 13- 5- 17- 7-	21 13 39	4 5 14 4	1/8 7/8 1/4 3/4	- 1/4 + 3/8 + 1/4 -1 1/2 + 3/4	0.0 -10.0 -4.5 +2.7 +5.4 -5.2 +8.3
0 N N O	TALLY CORP. TEKTRONIX INC TELEX WILTEK INC	8- 34- 6- 10-	64 15	50 7	//8	+ 7/8 + 1/4 + 1/8 - 1/2	+8.7 +0.4 +1.8 -3.1
0 A A O N	SUPPLIES & BALTIMORE BUS FORMS BARRY WRIGHT OATA OOCUMENTS OUPLEX PRODUCTS INC ENNIS BUS. FORMS	6 - 9- 17-	9 14 26 16 10	7 11 21 8 6	1/2		0.0 +4.5 +5.0 +6.2 +2.1
0	GRAHAM MAGNETICS GRAPHIC CONTROLS	15-	2 7 1 5	18 13	3/8	+1 7/8 +	0.0
N O N	3M COMPANY MOORE CORP LTO NASHUA CORP	76- 42- 48-	56	51		+5 1/4 -1 7/8 + 7/8	+6.8 -3.5 +1.5

C H	RANG (1	GE)	DCT	26	N E CHNG	T F	PC CHNG	
0 0 0 N A	REYNOLDS & REYNOLD	37- 14- 14- 21-	77 20	44 15	3/8 3/4 7/8 7/8	+ + + + 1	1/8 1/2 1/2 3/8	+0.2 -3.0 +5.0 +2.3 +5.7
14	COMPUTER			23	//8	+ 2	7/8	+13.6
N	PUPPOUCHS CORP	147-2	226	222	1/2	+9		+4.2
N O D N	COLLINS RADIO CONTROL DATA CORP DATA GENERAL CORP DIGITAL COMP CONTROL DIGITAL EQUIPMENT LICTRONIC ASSOC	14- 43- 56-1 9- 72-1	25	85	1/2 1/4	+3	1/4 1/2 1/2 1/2	-1.6 +5.5 +1.3 +6.2 -12.3
N	ELECTRONIC ASSOC.	6-	13			+		+2.9
A N O O N N N N	HONEYWELL INC	6- 23- 13- 2- 46- 122-1 333-4	41 38 5 77	23 33 2 69		+2	1/4 3/4 1/2 3/8 1/4	+6.3
0 N N N	INTEROATA INC MICRODATA CORP NCR RAYTHEON CO SPERRY RAND SYSTEMS ENG. LABS VARIAN ASSOCIATES	8- 5- 29- 27- 30- 9-	47	11 8 34 28 47 8 21		+1	1/2 3/8 3/8 3/8	+4.1 +3.6 +2.9
N N	VICTOR COMPTOMETER WANG LABS. XEROX CORP	15- 23- 121-1	24 61	16 26 160	3/4 1/4	+ +1 +8	3/8 3/4	+2.2
	LEASING C	OMPANI						
A 0 0 0 0 0 0 A N	BOOTHE COMPUTER BRESNAHAN COMP. COMOISCO INC COMMERCE GROUP CORP COMPUTER EXCHANGE COMPUTER INVSTRS GRP DPF INC	3- 5- 1- 7-	5	7	1/2 1/2 3/4 3/4 1/2 1/2	+	1/4 1/4 1/2 3/8 1/8	-14.2 -3.2 +5.8 -14.2 0.0
M A A A A A	GRANITE MGT GREYHOUND COMPUTER ITEL	4- 16- 5- 5- 6- 7-	26 8 11 11 12	2 4 19 6 6 6 9	1/2 1/8 1/8 1/4 7/8 1/4 1/2 1/8	+1 +1 + + + + + + + + + + + + + + + + +	1/4 3/8 1/2 1/8 1/4 1/4	+13.3 +10.0 +5.4 +7.8 +2.0 +4.0 -2.6
N O O A O N	ROCKWOOD COMPUTER SYSTEMS CAPITAL U.S. LEASING	17- 6- 1- 2- 3- 19-	7 20 33	7 2 2 11 28	1/4 1/4 1/4 1/8	+1 + + + + + + + + + + + + + + + + + +	5/8 1/4 1/2 5/8 1/8	+9.5 +3.7 +28.5 0.0 -5.2
0-	CH: N=NEW YORK EXCHANG L=NATIONAL EXCHANGE P=PHIL-BALT-WASH T-C PRICES ARE BIO PRIO) TO NEAREST DOLLAR	; D=0\	/ER-	THE-C	OUNTE	R	т ві	D

Computer Stocks Trading Index

Computer Systems	Software & EDP Services
····· Peripherals & Subsytems	Leasing Companies
Supplies & Accessories	· CW Composite Index
125	



Earnings Reports

COMPUTING & SOFTWARE
Three Months Ended July 31

	1972	a1971
Shr Ernd	\$.33	\$.25
Revenue	29,526,000	24,341,000
Loss Disc		
Op	80,000	93,000
Earnings	1,994,000	1,568,000
9 Mo Shr	.94	.78
Revenue	79,374,000	68,302,000
Loss Disc		
Op	50,000	166,000
EarnIngs	5,629,000	4,778,000
a-Restated	to reflect acqu	isttlons on a

COMPUTER DATA SYSTEMS

Yea	ar Ended June	30
	1972	1971
Shr Ernd	\$.18	\$.02
Revenue	1,410,000	1,110,100
Tax Cred	39,500	2,100
Farnings	05 000	0.500

COMPUTER INSTRUMENTS

Six	Months Ended J	uly 14
	1972	a1971
Shr Ernd	\$.02	\$.01
Revenue	2,472,283	2,298,523
EarnIngs	32,638	9,401
a. Restate	d	

MATHMATICA Year Ended June 30

	a1972	1971
Shr Ernd	\$.69	\$.53
Revenue	7,586,000	5,603,000
Earnings	452,000	280,000
a-Preliminar	у.	

LUNDY ELECTRONICS & SYSTEMS Year Ended June 30

	1972	1971
Shr Ernd	\$.52	
Revenue	18,019,758	\$12,545,426
Disc Op	(56,494)	
	447 614	/1 407 02EV

NATIONAL COMPUTER SYSTEMS Three Months Ended July 31

	1972	1971
Shr Ernd	\$.16	\$.09
Revenue	1,082,000	1,038,000
Earnings	84,780	48,952
6 Mo Shr	.14	.14
Revenue	2,003,000	1,944,000
Earnings	73,538	72,545

COM-SHARE Year Ended June 30

	1972	1971
Shr Ernd	\$.29	
Revenue	6,773,276	\$5,231,956
Spec Cred	a260,585	b286,343
Earnings	313,012	(1,204,031)

a-Consists of a \$103,585 gain on disposition of assets and a \$157,000 tax loss carryforward credit. b-Gain on disposition of assets.

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